



600 18th St North, BIN 13N-0800
Birmingham, AL 35203-2206

Address Service Requested

Invoice:
Account Number:
Statement Date:
Payment Due Date:

REGXXXXXXXXXX

10-20-2024

11-14-2024

Customer Name
Customer
Address

Online Payments or Questions?
<https://mylinc.southernlinc.com>
Payments? Call: 1-800-611-0971
Questions? Call: 1-800-406-0151

Important Messages

**Our Customer Solutions
team is here for you...**

Call 1-800-818-LINC (5462) or dial 611
from your Linc phone (free airtime call)
for help with your phone or service.



Summary of Charges

Previous Account Activity

Previous Balance \$88.22
Payments Received -\$88.22

Balance Before Current Charges \$0.00

Past Due. Please pay immediately or call Customer Solutions at
1-800-406-0151

Current Charges

Service Charges \$33.00
Miscellaneous \$0.82
Taxes \$4.21
Other Fees \$2.57

Total Current Charges \$40.60

Total Amount Due \$40.60

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Please return this portion with your Payment. Do not enclose correspondence.



600 18th St North, BIN 13N-0800
Birmingham, AL 35203-2206

Address change requested

Remittance Section

Account Name:
Account Number: OXXXXXXXXX
Statement Date: 10-20-2024
Payment Due Date: 11-14-2024
Amount Due: \$40.60
Amount Paid: \$

Please put your account number on your check and make payable
to: Southern Linc

058

SOUTHERN LINC
PO BOX 931581
ATLANTA, GA 31193-1581

000X00XXXXXXXXXXXXXXXXXXXX

Understanding Your Statement

Front Page with Remittance Slip

- § Please watch the message section for special promotions and important announcements.
- § Return the lower portion with your payment.
- § To make a payment by credit/debit card or electronic check, call 1-800-611-0971 from your Southern Linc phone.
- § For questions or to make changes to your account, call Customer Solutions at 1-800-406-0151.
- § For more information about your statement, please visit the "Billing" section of www.southernlinc.com

All other written correspondence, bankruptcy or other legal notices should be sent to: Southern Linc, ATTN: Customer Solutions, 600 18th St North, BIN 13N-0800 Birmingham, AL 35203-2206.

Summary of Charges

On the front page of your bill, the Summary of Charges section provides totals for all Service Account (individual line) charges and other items charged to the Billing Account. "**Billing Account**" refers to your total account. "**Service Account**" refers to a line of service within your Billing Account.

Previous Balance

This section shows the amount due from the previous month's statement.

Payments

This section shows the reference number and amount.

Taxes

Taxes are collected on behalf of federal, state and local governments.

Other Fees

Other fees are monthly per-unit fees designed to recover Southern Linc' costs of government assessments and complying with government rules and initiatives, including, but not limited to, Telephone Number Pooling and Wireless Number Portability. The Cost Recovery Fee is designed to recover the extensive investment Southern Linc has made in its network to help emergency response agencies identify the approximate location of a service account when calling 911. The Cost Recovery Fee is not a tax, nor a government mandated charge to the customer, and is subject to change. Other fees are continued in the "Miscellaneous" section below.

Adjustments

Any charges with a brief description, that are not appropriately includable in another section of your bill are shown here.

Late Fees

Pursuant to your Customer Agreement, you may be charged Late Fees assessed at 1.5% on any overdue amount on your account.

Service Charges

The Service Charges equal the sum of Access, Features, Packages and Usage.

- § Access shows the services, service periods, number of accounts and the monthly access rates for your service plan(s) and charges from third parties for additional services (e.g., location services) you have requested from them. For questions about any charge from a third party call 1-800-406-0151.
- § Features show the number of accounts and monthly rates for any optional features.
- § Packages show the number of accounts and monthly rates for any service packages.
- § Usage shows the "Free" (included in your service plans), "Billed" (overage from usage included in your service plans) and "Total" usage by service type.

Miscellaneous and Third Party Charges

Any other charges with a brief description are shown here. For questions about any charge from a third party call 1-800-406-0151. Other fees include the monthly Administrative Cost Recovery Fee per line on commercial accounts (up to 30 lines) that is designed to offset a portion of ad valorem and municipal taxes and business license expenses incurred by Southern Linc. The Administrative Cost Recovery Fee does not apply to Lifeline customers or customers on government contracts. The Administrative Cost Recovery Fee is not a government-mandated charge to the customer and is subject to change.

Equipment

Equipment purchases, repair and maintenance charges are listed here.

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Please detach and return this portion with your payment.

OTHER REQUESTS/WRITTEN CORRESPONDENCE SHOULD BE SENT TO: Southern Linc, ATTN: Customer Solutions,

600 18th St North, BIN 13N-0800 Birmingham, AL 35203-2206 or sent via web site at www.southernlinc.com

CHANGE OF ADDRESS FORM

EFFECTIVE DATE: _____

Account Number _____ Signature _____

Name _____

Street Address _____ Suite/Apt _____

City _____ State _____ Zip _____

Home Phone () _____ Business Phone () _____ Mobile Phone () _____

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Billing Account #
0XXXXXXXX

Name

Invoice Number
REGXXXXXXXXXXXX

Statement Date
10-20-2024

Payment Due
11-14-2024

Billing Account	Monthly Charges (\$)	Misc.	Adjust.	Taxes & Other Fees	Total
Equipment	0.00	0.00	0.00	0.00	0.00
Sub Total	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Account Summary

Service Account	Cellular Number	Monthly Charges	--Push to Talk-- Airtime	Minutes Used	--Cellular-- Airtime	Dir Assist	Data Usage	Misc.	Adjust.	Taxes & Other Fees	Total
0XXXXXXXXXX	334XXXXXXXX	33.00	0.00	2,599.00	0.00	0.00	0.00	0.82	0.00	6.78	40.60
Sub Total		\$33.00	\$0.00	2,599.00	\$0.00	\$0.00	\$0.00	\$0.82	\$0.00	\$6.78	\$40.60
Total		\$33.00	\$0.00	2,599.00	\$0.00	\$0.00	\$0.00	\$0.82	\$0.00	\$6.78	\$40.60

of Service Accounts - 1



Billing Account #
0XXXXXXXXXX

Name

Invoice Number
REGXXXXXXXXXX

Statement Date
10-20-2024

Payment Due
11-14-2024

Balance Summary

PREVIOUS BALANCE

\$88.22

PAYMENTS

Reference Number	Amount
R-83605	-88.22

-\$88.22

ADJUSTMENTS

Description	Date	Sub Accts	Amount
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\$0.00

TAXES

Description	Rate	Amount
Transferred from Service Accounts		4.21

\$4.21

OTHER FEES

Description	Rate	Amount
Transferred from Service Accounts		2.57

\$2.57

Service Charges

SERVICE CHARGES - ACCESS

Description	Service Period	Day(s)	Accts	Rate	Amount
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CLP2GB: CriticalLinc Pool 2GB CriticalLinc 2 GB Pooled Voice and Data Service	10-20-2024 - 11-19-2024	31	1	33.00	33.00
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\$33.00

SERVICE CHARGES - PACKAGES

Description	Accts	Amount
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\$0.00

MISCELLANEOUS

Description	Date	Accts	Rate	Amount
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Admin Cost Recovery Fee	10-19-2024	1	0.82	0.82
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\$0.82

EQUIPMENT

Date	Reference #	Invoice #	Amount
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\$0.00

SERVICE CHARGES - USAGE

Description	Service Accts	Total Qty	Free Qty	Billed Qty	Usage Rate	Total Amount
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LTE Data	1	2.00	2.00	0.00	0.00	0.00
Cellular	1	2,599.00	2,599.00	0.00	0.00	0.00

\$0.00

Pay This Amount: \$40.60



Billing Account # 0010027061

Name

Invoice Number REGXXXXXXXXXXXX

Statement Date 10-20-2024

Payment Due 11-14-2024

Service Account: 000XXXXXXXX

X Cellular Call Summary

Username:	Cellular# 334XXXXXXXX
Service Charge	33.00
Adjustment	0.00
Miscellaneous	0.82
Taxes	4.21
Other Fees	2.57
	\$40.60

This amount is included in Current Total Charges for Billing Account 0010027061

Taxes and Other Fees

TAXES

Description	Rate	Amount
Mobile Communication Services Tax	6.00%	1.98
Emergency Telephone Service Charge	\$2.23	2.23
		\$4.21

OTHER FEES

Description	Rate	Amount
Universal Service Fund Surcharge		2.07
Regulatory Cost Recovery Fee	\$0.50	0.50
		\$2.57

OUT

Number	Location	# of Calls	Total Min	Number	Location	# of Calls	Total Min
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Service Charges

SERVICE CHARGES - ACCESS

Description	Service Period	Rate	Amount
CLP2GB: CriticalLinc Pool 2GB CriticalLinc 2 GB Pooled Voice and Data Service	10-20-2024 - 11-19-2024	33.00	33.00
			\$33.00

MISCELLANEOUS

Description	Date	Rate	Amount
Admin Cost Recovery Fee	10-19-2024	0.82	0.82
			\$0.82

SERVICE CHARGES - USAGE

Description	Total Qty	Free Qty	Billed Qty	Usage Rate	Total Amount
LTE Data	2.00	2.00	0.00	0.00	0.00
Cellular	2,599.00	2,599.00	0.00	0.00	0.00
					\$0.00

Cellular Call Summary

IN

Number	Location	# of Calls	Total Min	Number	Location	# of Calls	Total Min
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Cellular Call Detail

Call Type

O = OUTGOING I = INCOMING D = DIRECTORY ASSISTANCE N = INTERNATIONAL

