



Quick Start Guide – XP8



INTRODUCTION

This Quick Start Guide will outline the steps to set up your Sonim phone including LincPTT.*

INSTALL AND CHARGE THE BATTERY

Unscrew the back panel to access the battery bay.

Follow placement instructions on the battery, then reconnect the back panel. Be sure to secure the panel tightly.

XP8



Fully charge the device using the provided USB charging cord or another device as appropriate.

GOOGLE SETUP

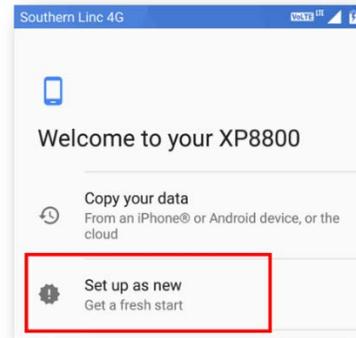
Setup requires a Google account. You may use an existing one or set up one specifically for the Linc phone.

1. Power on your phone. On the welcome screen, press Let's Go button



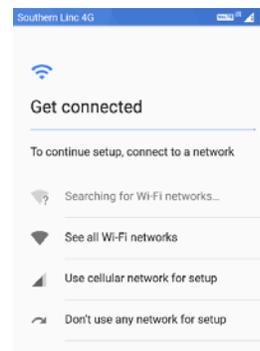
2. Select Setup as new.

Note: If you wish to copy data from another device or from cloud storage, select Copy your data and follow on-screen instructions. You will be returned to the setup process afterwards.



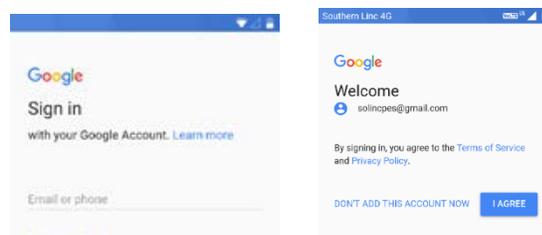
3. Select wi-fi data connection for setup, then select the appropriate network.

Note: If you select cellular network, there will be a pop-up message. Click Continue.



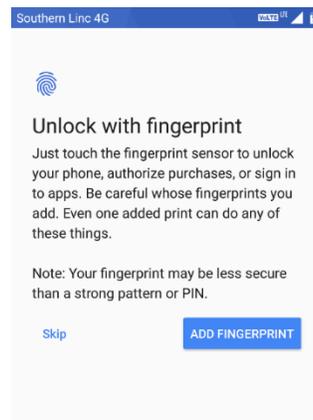
4. Sign in with your Google account.

Note: If you want to set up a new account, Click Create account and follow on-screen instructions.



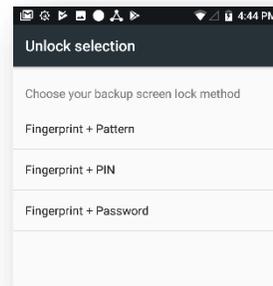
5. Select Add Fingerprint to activate device protection features.

Note: If you skip this step, the other protection features will not be activated. They can be set up later in Settings → Security. Southern Company requires security for the Airwatch application.

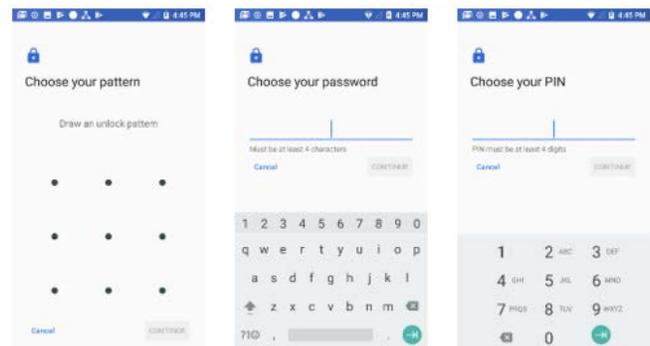


6. Select a backup method to lock and unlock your phone:

- Pattern
- Password
- PIN



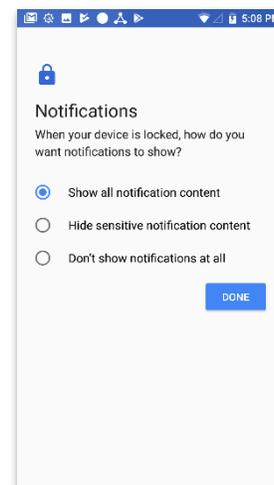
7. Follow on-screen instructions to set your lock method. Select Continue.



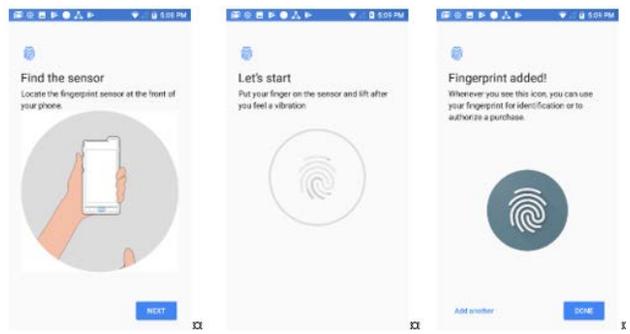
8. Choose how you want notifications to appear when your phone is locked:

- a. Show all notifications.
- b. Hide sensitive content.
- c. Do not show notifications

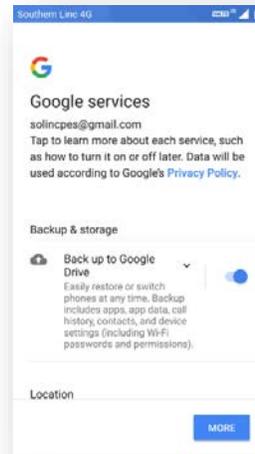
Click Done.



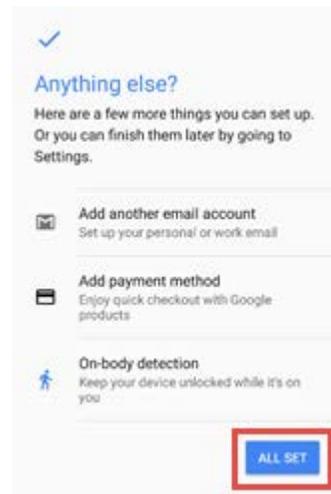
9. Set fingerprint following on-screen instructions.



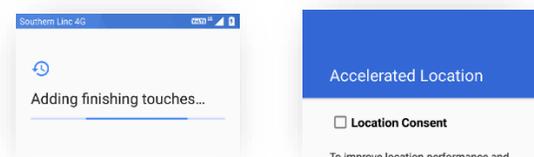
10. In Google services, select your preferences following on-screen instructions.



11. In the final *Anything else?* screen, perform additional setup. These can be done later in the Settings menu. Select All set when done.



12. Google setup will complete. In the Accelerated Location screen, select Location Consent. Press Next.



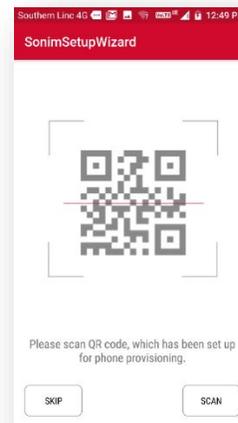
Google setup is complete. The Sonim Setup wizard will open.

SONIM SETUP

1. Select Start Provisioning.

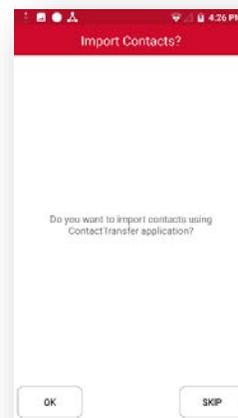


2. If you have been provided a QR code, you can scan it and follow instructions for provisioning. Otherwise, press Skip.

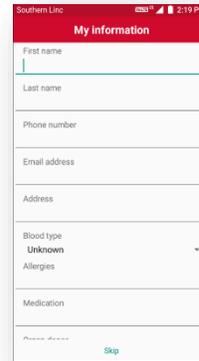


3. If you are transferring personal contacts, select OK. Otherwise, press Skip.

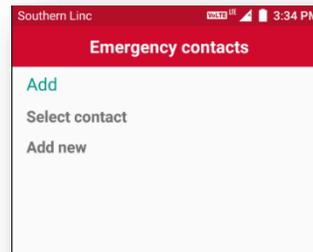
Note: See separate *Contact Transfer* instructions for preparing and uploading the contact list.



4. In the My Information screen, enter your personal information.



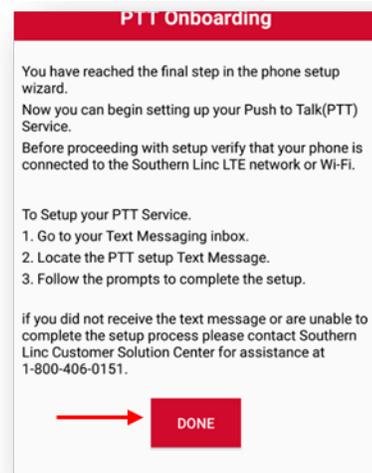
5. In the Emergency contacts screen, either select an existing contact or add a contact.



6. Set up wi-fi calling. Select OK and follow on-screen instructions.



7. Sonim Setup is complete. Instructions will be displayed for PTT Setup. Press Done.



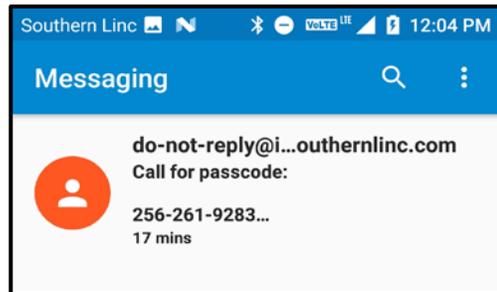
PTT SETUP

Before beginning setup, have available something to write on. You will need it later in the process.

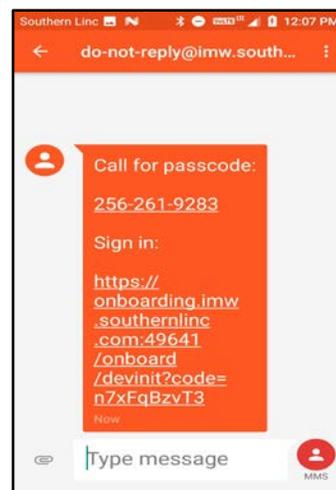
There are four PTT applications: *Cockpit*, *Linc PTT*, *Linc Map*, and *Linc Msg*. They can be moved to the Home screen for easier access.



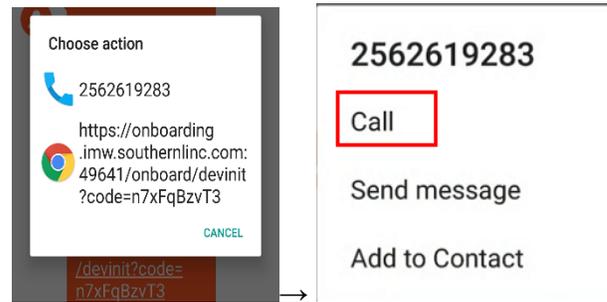
1. Go to the messaging inbox and open the PTT onboarding message.



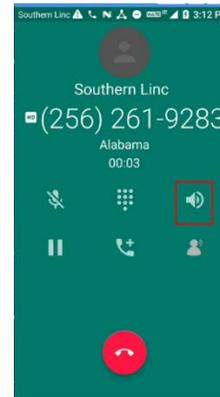
2. Select the Call for passcode message.



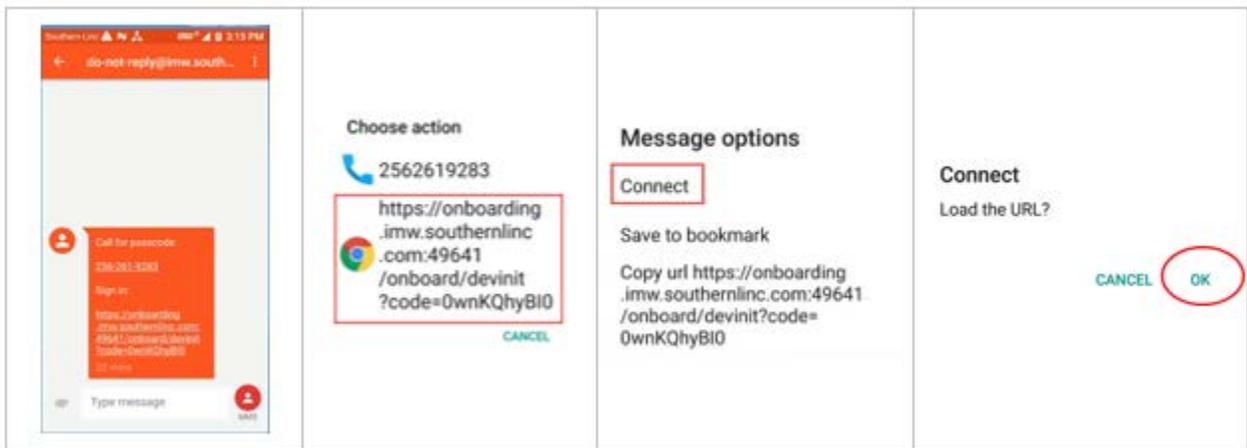
3. In the popup, choose the phone number and select Call.



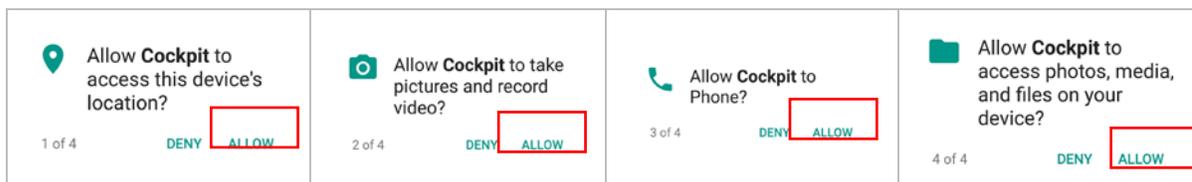
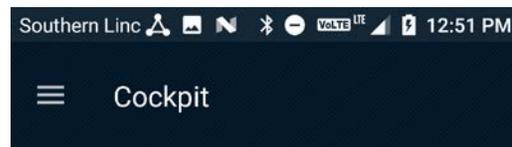
4. You will hear a recorded message with the passcode. Turn on the speaker if necessary. Listen for the number and write it down. The call will end automatically after the message is complete.

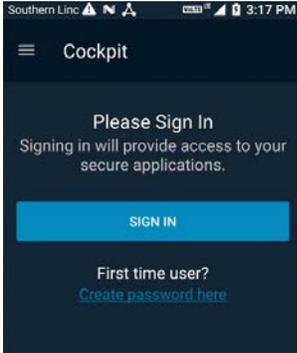
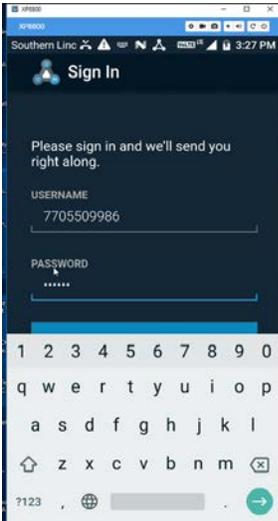
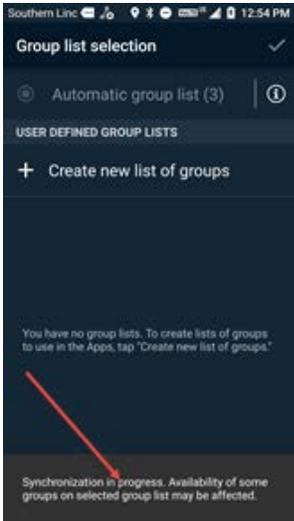


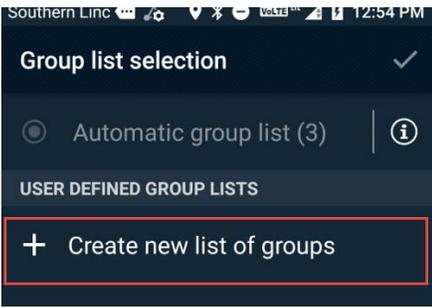
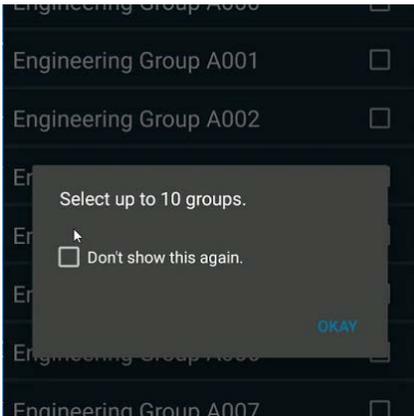
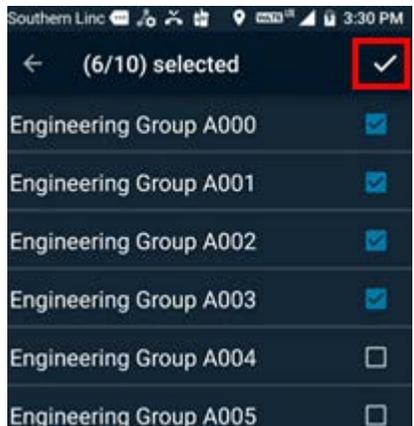
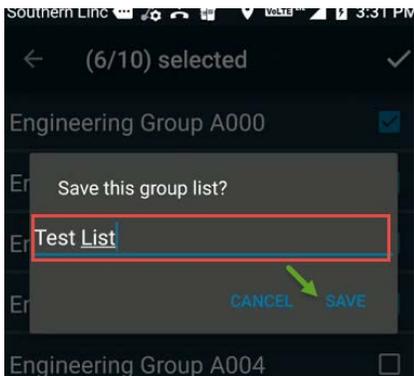
5. The phone display returns to the messaging screen. Select the hyperlink and choose Connect. Click OK.

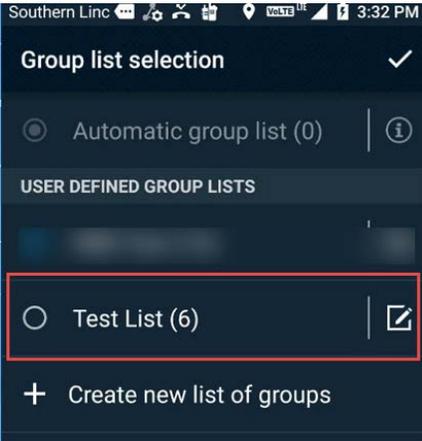
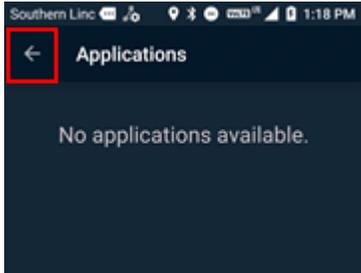
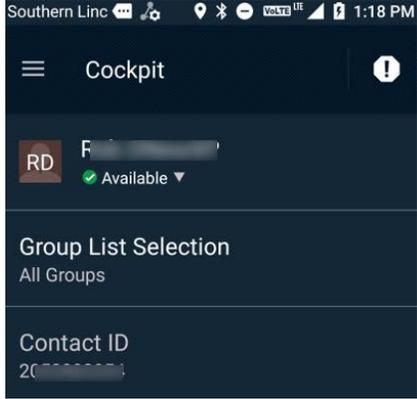


6. The Cockpit opens. Click Allow access to location, photos, phone, and files.



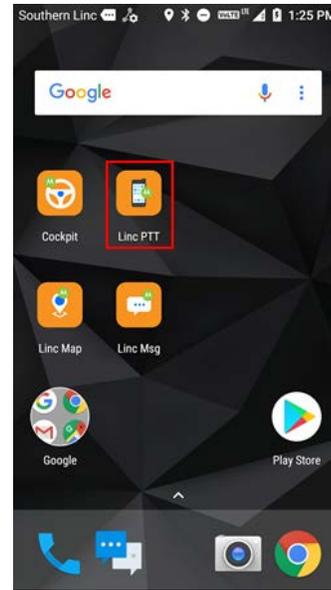
<p>7. Press <u>Sign in</u>.</p>	
<p>8. Your phone number will be in the first blank. In the <u>Password</u> blank, type in the initial password you received in the voice call. Press <u>Sign In</u> or the <u>forward arrow</u>.</p>	
<p>9. The Cockpit opens in Group List Selection. If synchronization is in progress, wait until it is complete and the box disappears. Proceed to <i>Create Group List</i>.</p>	

<p>10. Select + Create new list of groups.</p> <p>Note: A group must be in a list before it will appear in your Linc PTT contacts.</p>	
<p>11. All groups pushed to you are listed. You can select up to 10 for the list. Select OK in the popup message.</p>	
<p>12. Select groups for the list using the checkbox. When you have completed the selection, click the check mark in the top right to save.</p>	
<p>13. Give the group list a name and click Save.</p>	

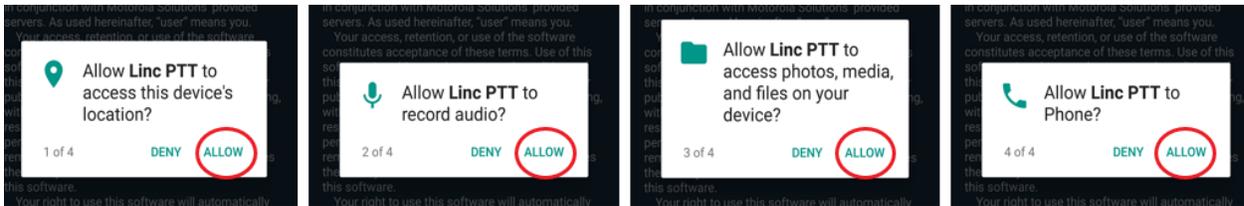
<p>14. Confirm the list by selecting the checkmark on the Group List Selection screen.</p>	
<p>15. Return to Cockpit by clicking the back arrow.</p>	
<p>16. Registration and initial setup is complete.</p>	

LINC PTT SETUP

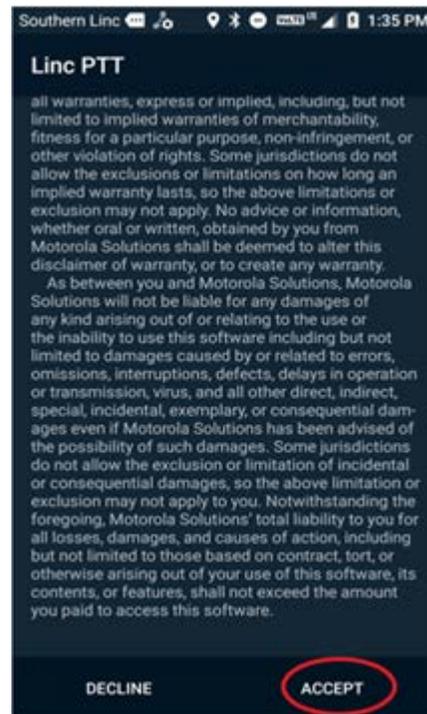
1. Select the Linc PTT application from the home screen or the applications list.



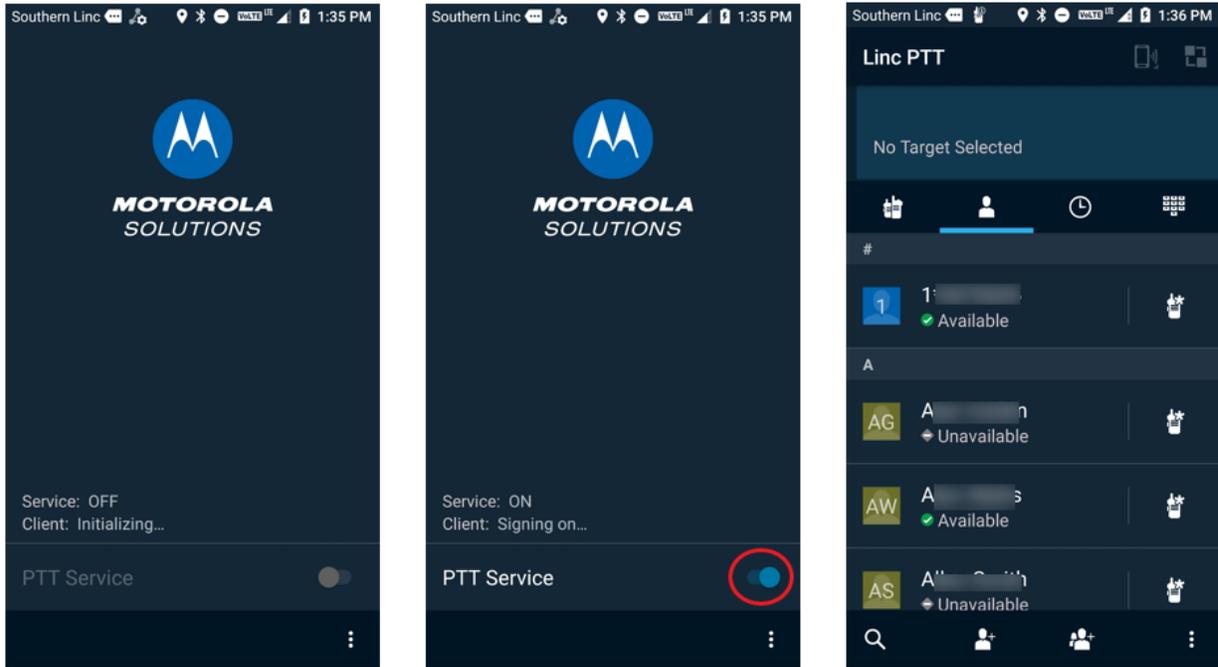
2. In the next screen, Allow Linc PTT access to location, audio, files, and phone.



3. Read and accept the End User License Agreement (EULA). You will need to scroll through several pages.



- 4. Linc PTT will open. Watch for initializing, signing on, and then full activation.

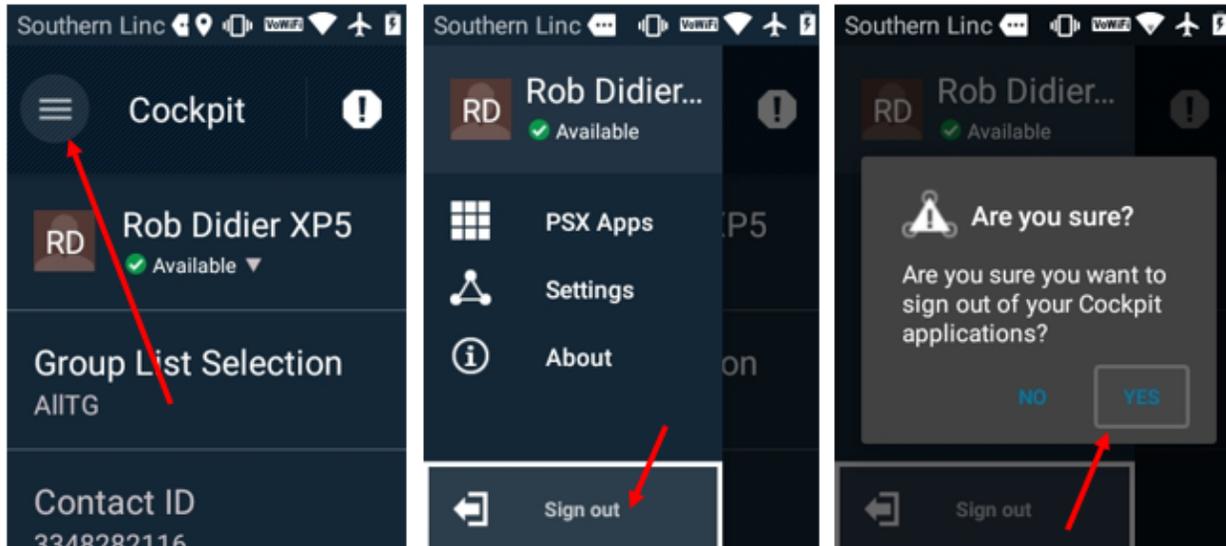


Setup is complete.

CHANGING THE PASSWORD

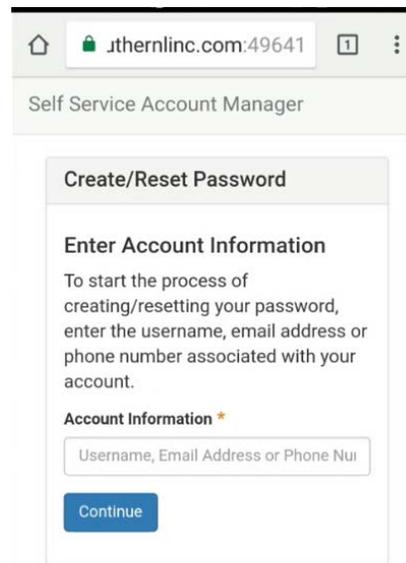
You should change your PTT password to a personal selection as soon as possible. You may use the *PTT Passcode website* or the *Cockpit sign-in page*. (For the XP5s, the website option is recommended.)

Before you start, sign out of Cockpit. Select Settings, Sign out, and Yes to confirm.

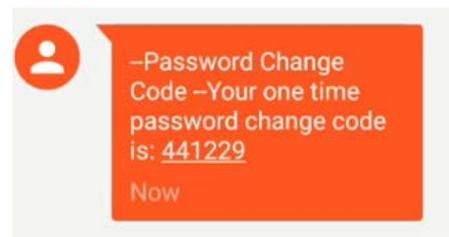


Using the passcode website

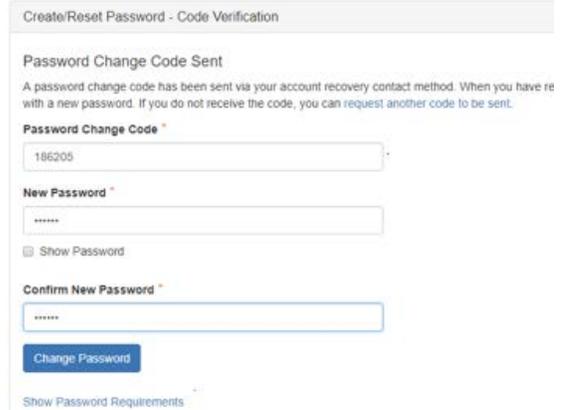
1. Go to pttpasscode.southernlinc.com on your device or another one. Enter your 10-digit phone number without dashes, and click Continue.



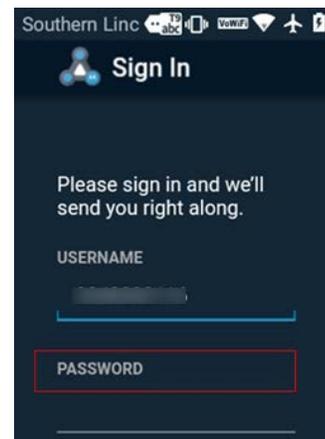
2. You will receive a text message with a one-time password change code. Write down the code.



3. Return to the website. Enter the code, then enter and confirm the new password. Click Change Password to confirm.

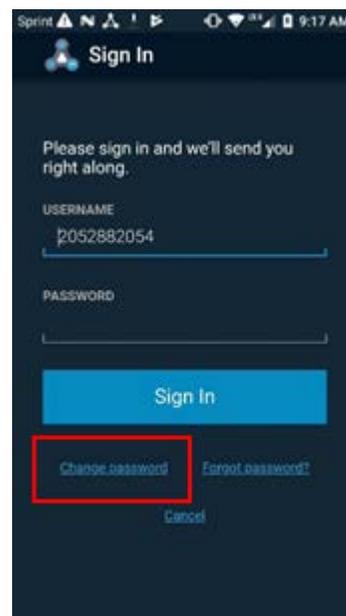


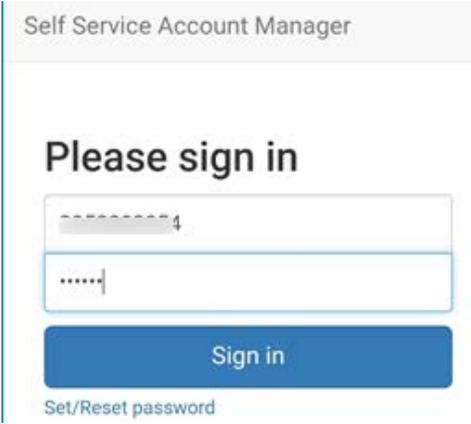
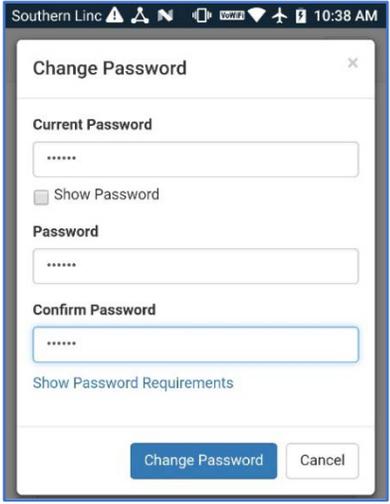
4. Open Cockpit and sign in with the new password.



Change password in Cockpit

1. Open Cockpit. Select Sign in and then Change Password.



<p>2. On the next screen, sign in with your 10-digit phone number and current password</p>	
<p>3. Verify account information and select <u>Click to change password</u>.</p>	
<p>4. In <i>Change Password</i> screen, enter current password then create and confirm a new password. Click <u>Change Password</u>.</p>	
<p>5. A notification verifies the password was changed. Return to Cockpit and sign in with the new password.</p>	