

SONÎM XP8 USER GUIDE



GENERAL INFORMATION

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THIRD PARTY TRADEMARKS

Google, Android, Google Calendar, Google Now, Google Play and other marks are trademarks of Google Inc. Disposal of Old Electrical and Electronic Equipment



The symbol of the crossed-out wheeled bin indicates that this products marked with this symbol cannot be disposed in regular waste, but must be recycled per local regulations.

DISPOSAL OF BATTERY

Please check local regulations for disposal of batteries. The battery should never be placed in municipal waste. Use a battery disposal facility if available.

GUIDELINE FOR HEADPHONE AND EARPHONE



To prevent possible hearing damage, please do not listen at high volume levels for long periods.

WARRANTY REGISTRATION

Sonim devices are covered by a 3-Year comprehensive warranty. The battery is covered by a 1-Year limited warranty.



Congratulations on the purchase of a Sonim XP8 (XP8800) mobile phone! This phone is a LTE enabled smartphone and has an intuitive feature-rich user interface, which allows you to make the best use of offered functions.

PHONE MODELS COVERED

This user guide covers the Sonim XP8 phone with the model number XP8800.

SONIM SUPPORT INFORMATION

For additional product and support information, visit <u>www.sonimtech.com</u>.

USE THE GUIDE EFFECTIVELY

Familiarize yourself with the terminology and symbols used in the guide to help you use your phone effectively.

HOME SCREEN	This is the screen displayed when the phone is in standby mode.
TOUCH & HOLD	Touch and hold an item on the screen by touching it and not lifting your finger until an action occurs.
DRAG	Touch and hold an item for a moment and then, without lifting your finger, move your finger on the screen until you reach the target position.
SWIPE OR SLIDE	Quickly move your finger across the surface of the screen, without pausing when you first touch. For example, you can slide a home screen left or right to view the other home screens.
DOUBLE TAP	Tap quickly twice on a webpage, map or other screen to zoom. For example, double-tap a webpage in Browser to zoom in, and double-tap again to zoom out (Desktop view only).
PINCH	In some applications, you can zoom in and out by placing two fingers on the screen at once and pinching them together or spreading them apart.

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SAFETY GUIDELINES

Please read and understand the following safety guidelines before you use the phone. These guidelines provide details to enable you to operate your phone safely and conform to any legal requirements regarding the use of cellular phones.

Ð	Do not to use the phone at a refueling point. Observe restrictions when using radio equipment at fuel depots, chemical plants or where blasting operations are in progress.
Ŷ	Electrical interference may obstruct the use of your phone. Observe restrictions in hospitals and near medical equipment.
≁	Switch off your cellular phone when in an aircraft. Wireless phones can cause interference or danger to an aircraft. In an aircraft, the phone can be used in flight mode.
Ņ.	Do not expose the device to high temperatures (in excess of 55°C).
م	Adhere to road safety laws. Do not hold/ use a phone while you are driving; find a safe place to stop first. Use hands-free microphone while you are driving.
\circ	Avoid using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids.
	Use only Sonim XP8800 approved charging equipment to charge your phone and avoid damage to your phone.



The symbol of the crossed-out wheeled bin indicates that this product, and any enhancements marked with this symbol, cannot be disposed in regular waste, but must be recycled per local regulations.



Ensure that only qualified personnel repair your phone.

The Sonim XP8800 is water-proof and can be submerged to 2 meters for 30 minutes.

- If your device gets wet, please dry the SecureAudio Connector and XPand Connector ports to prevent the deposit of water droplets on the connectors.
- Water droplets may condense under the display cover if the phone is immersed in water with a significant drop in temperature. This does not indicate water leakage, and the droplets will disappear when the display reaches room temperature.

The Sonim XP8800 is dust-resistant, rugged and shock-resistant. However, it is not dust-proof or unbreakable if subjected to overwhelming impact. For best results and long product life, one should protect the Sonim XP8800 from salt water, dust and strong impacts.

HEARING AID COMPATIBILITY (HAC) REGULATIONS FOR MOBILE PHONES

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, back light, or other components. Your phone is compliant with FCC HAC regulations (ANSI C63.19- 2011). While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/ higher of the two ratings. (Note that not all hearing devices have telecoil in them.)

Your phone meets the M4/T4 level rating.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to <u>http://www.fcc.gov/cgb/dro</u>.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

AVOID HIGH TEMPERATURES

Leaving the device in hot or cold places, such as in a closed car in summer or winter conditions, reduces the capacity and lifetime of the battery. For the best results, try to use the device between -20° C and $+55^{\circ}$ C (-4° F and 131° F). A device with an overly hot or cold battery, even when fully charged, may temporarily not function. Battery performance is particularly limited in temperatures well below freezing.

PERSONAL MEDICAL DEVICES

Mobile phones may affect the operation of cardiac pacemakers and other implanted equipment. Please avoid placing the mobile phone over the pacemaker, for example, in your breast pocket. When using the mobile phone, place it at the ear opposite the pacemaker. If a minimum distance of 15 cm (6 inches) is kept between the mobile phone and the pacemaker, the risk of interference is limited. If you suspect that interference is taking place, immediately turn off your mobile phone. Contact your cardiologist for more information. For other medical devices, consult your physician and the manufacturer of the device. Comply with instructions to switch off the device or deactivate the RF transmitter when required, especially when posted in hospitals and airplanes. Equipment used in these places may be sensitive to radio waves emitted from the device and adversely affect their operation. Also, observe restrictions at gas stations, other areas with flammable atmosphere or when close to electro-explosive devices.

CHILD SAFETY

Do not allow children to play with your mobile phone or its accessories. Keep it out of their reach. They could hurt themselves or others, or could accidentally damage the mobile phone or accessories. Your mobile phone and its accessories may contain small parts, which could be detached and create a choking hazard.

EMERGENCY CALLS

Mobile phones operate using radio signals, which cannot guarantee connection under all conditions. Therefore, you should never rely solely upon any mobile phone for essential communications (e.g. medical emergencies). Emergency calls may not be possible in all areas, on all cellular networks, or when certain network services and/ or mobile phone features are in use. Check with your local service provider.

WARNING

It is not permissible to connect any external devices to any ports/interfaces (USB, XPand and SecureAudio Connector) in Hazardous area.

BATTERY SAFETY WARNING FOR IEEE1725

Do not disassemble, open, crush, bend, deform, puncture or shred.

Do not modify or remanufacture, immerse or expose to water or other liquids, expose to fire, explosion or other hazard, or attempt to insert foreign objects into the battery.

Only use the battery for the device it was designed for.

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Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.

Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.

Promptly dispose of used batteries in accordance with local regulations.

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Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725.

Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface and you suspects damage take it to a service center for inspection.



Improper battery use may result in a fire, explosion or other hazard.

CHARGING SAFETY WARNING

The equipment shall only be charged when in a non-hazardous area using a charger specifically supplied for use with the unit, USB cable and AC charger S42A02 (US plug)/S42A00 (EU plug)/42A01 (UK plug).

When using the SELV function, it is recommended to use the DC5 V/2A pin to charge your device.
charge your device.

BATTERY USAGE

Your Sonim XP8 phone comes with a removable battery. For any battery related queries, contact Sonim customer support.

- Use only a Sonim XP8800 certified battery that is designed for this phone model.
- The use of other batteries may void the warranty terms of your phone and cause damage.
- It is recommended to protect the battery from extreme temperature environments and moisture.
- Please keep the battery out of the reach of children.

INSERTING THE BATTERY

1. UNSCREW COVER

Using the Sonim screwdriver provided in your box, remove the battery cover door by unscrewing the screw in a counter clockwise direction. Sometimes the battery cover may be tight and some extra effort is required to open it.

2. LIFT THE COVER

Lift the back cover to reveal the battery slot.

3. INSERT BATTERY

Insert the battery into the battery slot such that the metallic contacts at the bottom of the battery are aligned with the metallic contacts within the battery compartment.

4. CLOSE COVER

Close the battery cover. Replace the battery cover and screw the battery door closed by screwing the screw in a clockwise direction. Please ensure you do not over-tighten the screws.

DISPOSAL OF BATTERY



Please check local regulations for disposal of batteries. The battery should never be placed in municipal waste. Use a battery disposal facility if available.

CHARGING THE BATTERY

The battery delivered with your mobile phone is not fully charged.

We recommend that you charge your mobile for 2.5 hours before you use your mobile phone for the first time.

Only the power supplies with outputs meeting the SELV requirements can be used for charging. The maximum allowable input voltage for the phone is 9v.

There is
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s a risk of explosion during charging if you ng an incorrect battery that is not certified r device.

If the battery is completely out of charge, it can take several minutes for the charging icon to appear when the charger is connected.

WARNING



ONLY THE BATTERY CAN BE REPLACED IN A NON-HAZARDOUS LOCATION.

1. INSERT CHARGER

Insert the charger plug into a power outlet.

2. CONNECT TO THE PHONE

The charging port is located at the bottom of the phone and is covered by the charging port lid. Open the charging port lid and insert the charging connector to the charging port.

1. CHARGING ANIMATION/ICON

 If the battery is being charged when the phone is switched off, a battery charging animation with current battery level is displayed.



 If the battery is being charged while the phone is switched on, the battery icon on the status bar shows the animation indicating that the battery is being charged.



• After the battery is fully charged the charging animation stops and you can disconnect the charger from the phone.

VERIFYING AND OPTIMIZING BATTERY USAGE

You can check the battery usage status and also close some applications to save battery power. In the All Application screen, select **Settings (** (☆) > **Device** > **Battery (** ∩).

The current battery level (charging or not charging) is displayed on the top of the screen. The discharge graph on the top of the screen shows the battery level over time since you last charged the device, and how long you have been running on battery power.

The list at the bottom of the screen shows the breakdown of battery usage for individual apps and services. Touch any listed items for more details. The details screen for some apps includes buttons that allow you to adjust the settings affecting power usage, or stop the application completely.

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If you **Force Stop** some apps or services, your device may not work correctly.

TIPS TO EXTEND THE BATTERY LIFE

Follow these tips to extend your phone's battery life.

- If you are not using Wi-Fi, Bluetooth, or GPS use the Settings to turn them off. The GPS setting is located in Settings > Personal > Location.
- Set screen brightness to Low and set a shorter Sleep Timeout (15 seconds). The display settings are located in Settings > Device > Display.
- If you are travelling and do not have access to mobile data or Wi-Fi network, switch to Airplane mode. Select Airplane mode from Quick Settings.

YOUR SIM/MEMORY CARD

Purchase a SIM card from a mobile operator. The SIM card associates your network services (for example, phone number, data services, and so on) with your phone. Please be gentle when installing or removing memory cards or SIM cards

REMOVING THE BATTERY

1. UNSCREW COVER

Using the Sonim screwdriver provided in your box, remove the back cover to access the battery.

2. LIFT THE COVER

Lift the back cover to reveal the battery slot.

3. USE SONIM SCREWDRIVER

You can use the Sonim provided screwdriver tool to open the screws.

INSERTING MEMORY CARD

To access the memory card slot, use your Sonim screwdriver to remove the battery door screw and then remove the battery. The memory card and SIM card slots will be found under the battery.

1. SLIDE THE SILVER CLIP

Slide (push forward) and lift the silver clip over the designated slot.



2. PLACE THE MEMORY CARD

Place the memory card in the designated slot and close the silver clip.



GETTING STARTED

WHAT IS IN THE BOX?

The list of items in the Sonim XP8 phone box are:

- Sonim XP8 phone
- Battery
- Quick Start Guide
- Screwdriver
- USB Type C Charging Cable
- Quick Charger
- Battery Cover

PHONE SPECIFICATIONS

FEATURE	DESCRIPTION
Chipset	Qualcomm SDM630, Octa core 64bits processor
Band	LTE: B1/B2/B3/B4/B5/B7/B8/B12/ B13/B14/B17/B25/B26/B27/B28/ B29/B30/B34/B38/B39/B40/B41/ B66
Antenna	2X Rx / 1X Tx antenna for LTE
Wi-Fi	Dual bands (2.4G/5G)
	802.11 a/b/g/n/ac/e/k/r/h with hotspot Wi-Fi Direct (Miracast™)
Memory	64GB eMMC 5.1/ 4GB LPDDR4x
	CONNECTIVITY
Bluetooth	BT5.0/BLE (Low Energy)
Languages Supported	English and Spanish
Capacity(mAh)	4900 mAh, removable Li-ion
Battery Life	Standby: up to 653 hours Talk time: up to 22 hours Music playback: up to 11 hours Video playback: up to 16 hours Web browsing: up to 19 hours
PHYSI	CAL CHARACTERISTICS
Ambient temperature	-20°C to +55°C
Size	152mm x 79.5 mm x 18 mm
Weight	approx. 335 gms

FEATURE	DESCRIPTION
Dedicated keys	Power Key/ PTT Key/Volume Key (Up and Down)/Yellow Key/Alarm Key/Home/Recent/Back Keys
Ports	Waterproof USB3.1 type-C, High Speed, OTG
	DISPLAY
Size	5" 1080p with outdoor visibility & low power consumption
	Glove touch
Outdoor Visibility	Yes
Color	16.7 M
Brightness	500 nits
	AUDIO
Microphone	3 Mics with noise cancellation
Speaker	Dual front facing ultra-loud speaker
	HD voice support
Receiver	Receiver Compliant HAC; HD voice support
	MULTIMEDIA
Audio Formats	AMR-NB, AMR-WB, AAC, AAC+, AAC+V2, MP3
Video Formats	3GP,MP4, WMV, AVI, MOV, MPEG-2, MPEG-4,H.263, H.264, H-265
Image Formats	JPEG
Graphic Formats	JPEG, PNG, and BMP
FM Radio	Yes
Camera	12MP Auto focus with low light sensor
	8MP camera with fix focus
LED Torch Light	Reuse with camera flash LED

USING YOUR SONIM XP8



- 1.
- 2. USB-C
- 3. Volume Up/Down
- 4. Power ON Button
- 5. PTT Button
- 6. Display
- App Tray 7.
- Speakers 8.
- 9. Back Button
- 10. Home Button
- **11.** Microphone
- 12. Recent Button
- 13. Google Search Bar
- 14. Battery Level Indicator
- 15. Front Camera

- 16. LED Notification
- 17. Receiver
- 18. Notification Bar
- **19.** Emergency Key
- 20. Stealth Mode
- 21. Sonim SecureAudio Connector
- 22. Memory Card Slot (under battery)
- 23. SIM Cards Slots (under battery)
- 24. Back Cover Screw
- 25. Battery Cover
- 26. Rear Facing Camera
- 27. Torch/Flash Light
- 28. Microphones



SWITCHING ON THE PHONE

Press and hold the **Power** button for 3 seconds.

When the phone is powered on, it will attempt to register with the network. After successful registration, the name of the service provider is displayed.

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Ensure that a valid SIM card is inserted in your phone.

SETTING UP YOUR PHONE

For instructions on using your phone's buttons, charger, battery and other hardware features, check the printed Quick Start Guide provided along with your phone.

The first time you turn on your device, it will walk you through setting up your device. You will be prompted to do the following:

- **1.** Choose the language you want your phone to use.
- 2. Connect to a Wi-Fi network or your cellular data network.
- **3.** Sign-in with your Google account.

If you have Gmail account, use the same e-mail address and password to sign-in. By signing in, all your e-mail, contacts, calendar events and other data associated with that account will be synced to your phone. If you have more than one Google account, you can add them later.

If you do not have a Google account, you can create one during the setup process. You can also skip this step and create later.

MANAGING YOUR HOME SCREEN

After you complete the phone setup, the home screen is displayed. The home screen is the beginning point to access all the device's features.

Your device comes with a pre-installed screen protector for added protection. This screen protector is not intended to be removed.



- 1. Message/Alert Notifications
- 2. Service Indicator and Signal Strength Bar
- 3. Battery Charge Indicator and Time
- 4. Home Screen
- 5. Application Grid or Menu

KEY DESCRIPTION

The navigation keys are located below the display screen.

ICONS	DESCRIPTION
	Back:
	Opens the previous screens in the working sequence until the home screen is displayed. Once the home screen is displayed it will remain there even when you press the back key.
	Home:
0	Short press on any app: Shows the home screen.
	Long press: Google Assistant
	Recent:
	Short Press:
	Opens a list of thumbnail images of apps you have worked on recently. To open an app, touch it. To remove any application from this list, swipe the application to left or right.
	Double press: Launches the menu options of any application.

NOTIFICATION BAR ICONS

The icons displayed at the top of the screen provides information about the status of the device. The details such as date and time, battery charge status and data service are displayed when the phone is in standby mode. Other indicators such as Bluetooth connectivity status, Airplane Mode, Alarm and Call Forward (only if Always Forward is enabled) and Wi-Fi connectivity are displayed if the features are activated.

ICONS	DESCRIPTION
	Battery level indicator
7	Battery charging in progress
\mathbb{Z}	No signal
	Signal strength
\checkmark	No SIM card
R	Roaming
LTE	4G LTE network connected
	Wi-Fi connected
*	Bluetooth activated
ل	Call in progress
Σ	New E-mail
V	FM Radio
۶C	Missed call
	New SMS or MMS
\bigcirc	Alarm activated
Θ	Do Not Disturb activated
- Ū	Vibration mode activated

ICONS	DESCRIPTION
4	Airplane mode activated
\odot	Stealth Mode active
Ū	Error/information notification - attention required
Vowifi	Voice over Wi-Fi
VoLTE	VoLTE
	Screenshot captured
5	Music in progress
,01	Device storage space is running out

PHONE OPERATIONS WITHOUT A SIM CARD

You can perform the following operations without inserting a SIM card in your phone.

- Make an emergency call.
- View and modify all settings except a few data usage and mobile network related settings.
- Activate and share files through bluetooth.
- Access the Internet using Wi-Fi connectivity.
- Access your phonebook, my files, multimedia files, all tools and applications.
- View and modify your profile settings.

SETTING UP AND USING LOCK SCREEN

In order to protect your phone from unauthorized access, you must set up your lock screen feature and lock your device.

- From App screen, tap on Settings (🔯).
- Scroll down and select Security () located under Personal settings.
- Select **Screen lock** and select one of the following options to configure phone:
 - None: Disables the screen lock.
 - Swipe: When the screen is locked, slide your finger from bottom to top to unlock it.
 - **Pattern:** When enabled, enter you own pattern. When the phone is locked, unlock it using the pattern. When the phone screen is locked, you

can answer an incoming call without unlocking the screen.

- **PIN:** When enabled, enter you own PIN value. Use your PIN to unlock your device when it is locked. When the phone screen is locked, you can answer an incoming call without unlocking the screen.
- **Password:** When enabled enter you own password. When the phone is locked unlock it using the password. When the phone screen is locked, you can answer an incoming call, without unlocking the screen.

CHANGING THE WALLPAPER

You can set an image or a photo stored in your phone as your home screen wallpaper. To change the wallpaper, select from one of the following Wallpaper collections.

- Long tap on **Home screen > Wallpapers.** Select **Wallpapers** from the pop-up.
- My photos: includes photos and screenshots taken using the phone's camera.
- Wallpaper: Tap on System settings > Display > Wallpaper. It includes images that are pre-loaded with the phone.

CAPTURING A SCREENSHOT

You can take an image of what is on your screen and it will be stored in your phone's photos. To take a screenshot:

- **1.** Ensure that the image to be captured is displayed on the current screen.
- Press the Power and Volume Down button simultaneously. The screenshot is captured and stored in Photos. A screen Capture () icon is also displayed on the notification bar.

SUGGESTIONS

Your Android device offers suggestions and reminders about the features and you can easily remove them from the Settings.

PAY FASTER WITH GOOGLE

You can save payment information to your Google account for easier online checkout process.

SET DO NOT DISTURB SCHEDULE

You can set your device on Silent mode at certain. You can add a rule by tapping on **Add rule** (+).

CHANGE WALLPAPER

You can choose the wallpaper from Live Wallpapers, Photos and Wallpapers.

USE FINGERPRINT

You can unlock your device using your fingerprint. You have to register your fingerprint to lock and unlock your device.

ONBODY DETECTION

Toggle **ON Onbody detection** to keep your device unlocked while it's on you. It uses the accelerometer and other sensors to keep your device unlocked when it detects that the device is carried in your hand, pocket or bag.

WI-FI

Wi-Fi is a wireless network technology that can provide Internet access at distance up to 100 feet, depending on the Wi-Fi router and surroundings.

You can access the Internet when you connect your XP8 to a Wi-Fi network. To connect your phone to a Wi-Fi network;

- 1. From Apps menu, tap on Settings (🔯).
- 2. Select Wi-Fi (🖤).
- Set the Wi-Fi to ON position located under Wireless & networks settings. A list of Wi-Fi access points present within your phone's accessible range are displayed.
- Select your preferred network. Enter the WEP/ WPS/WPA key (if it is a secured network) and select Connect. To verify the password before connecting, enable Show password.

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It is always recommended to make your Wi-Fi network connection secure and also to connect your phone to a secure network.

CONNECT TO NETWORK

- 1. From the list of networks available, tap and hold the network you would like to join.
- 2. Select **Connect to network** and enter the network password when prompted.
- 3. Select **Connect** option and the device will be connected to the network.

MODIFY NETWORK

- 1. Long press on network you are connected to.
- Select Modify network. You can change the network password. The other network setting details such as Advanced options, Proxy, IP settings can be updated.
- 3. Select **Save** to save the changes.

FORGET NETWORK

 To forget a network, touch and hold the network you would like your device to forget.
 The selected network gets disconnected and displayed in the Wi-Fi list.

If you have to get connected to the same network,

enter the password.

WRITE TO NFC TAG

- 1. Touch and hold the connected network.
- 2. Select Write to NFC tag.
- 3. Tap the NFC tag to write.
- 4. Enter the **password** to set up Wi-Fi NFC tag.

ADVANCED

On the Wi-Fi screen, tap **Option** (**1**) > **Advanced**. The following options are displayed:

- Install certificates: You can browse a certificate for installation.
- **Passpoint on:** You can enable the option.
- Wi-Fi Direct: Select Option key > Searching to search for the peer devices and also select Rename device to rename the device.
- WPS Push Button: Press the WPS Push Button in your router when prompted.
- WPS Pin Entry: Enter the given PIN number on your Wi-Fi router.

BLUETOOTH

Bluetooth is a short-range wireless communication technology used to communicate between the devices over a distance of about 8 meters.

Using bluetooth, you can perform the following tasks:

- Transfer media files and contacts between mobile devices connected using bluetooth.
- Access Internet through a bluetooth device.
- Use bluetooth connected headphones for playing media file.

PAIRING A BLUETOOTH DEVICE

To activate bluetooth and pair your XP8 phone with other Bluetooth devices:

- 1. From Apps Menu, tap on Settings (🔯).
- 2. Enable Bluetooth located under Wireless & networks settings.
- **3.** Tap on **Bluetooth** (**≯**) and turn on bluetooth. Available devices are listed.
- Tap on Option (2) > Refresh to view more available devices. A list of accessible bluetooth devices are displayed.
- 5. Tap on your preferred device.
- 6. Select **Pair** on your device after comparing the pairing codes between your device and the other device.

The device is displayed in the Paired devices list.

RENAME THIS DEVICE

- From the Bluetooth screen, tap on Option () > Rename this device to rename the selected device.
- 2. Enter the name and tap on **RENAME**.

SHOW RECEIVED FILES

From the Bluetooth screen, tap on **Option** (**b**) > **Show received files** to view the received files.

The received files are listed.

CARKIT AUTO-PAIRING

- From the Bluetooth screen, check Option () > CarKit Auto-Pairing.
- 2. Select **Yes** as phone automatically connects to the carkit when connecting to dock.

DATA USAGE

Data usage refers to the amount of data utilized by your phone during data transfers through the Internet. The data usage charges are dependent of the wireless plan provided by your service provider.

To monitor your data usage, adjust your data usage settings.

- 1. From Apps menu, tap on Settings (🔯).
- 2. Tap on Data usage (), which is located under Wireless & networks settings.
- **3.** Under **Usage**, you can view the data usage for a particular time frame.
- 4. Turn on Data saver to access unrestricted data.
- 5. Turn on **Cellular Data** to access data for Internet access.
- Select Wi-Fi > Wi-Fi data usage to check the data usage for a particular time frame.
- 7. Tap on **Network Restrictions** to view the metered networks listed.

MORE

AIRPLANE MODE

When your phone is set in airplane mode, network connectivity or mobile data connectivity is disabled. But you can access your camera, media files and other features that do not require mobile connectivity.

To activate airplane mode:

- 1. From App menu, tap on Settings (🔯).
- 2. Tap on More located under Wireless & networks settings.

3. Turn on Airplane mode.

NFC

NFC (Near-Field Communication) is a set of communication protocols that enable two electronic devices, one of which is usually a portable device such as a smartphone to establish a communication by bringing them within 4 cm of each other.

- 1. From App menu, tap on Settings (🔯).
- Tap on More located under Wireless & networks settings. Turn on NFC to allow data exchange when the phone touches another device.

WI-FI CALLING

Wi-Fi calling is a service for phones providing the ability to make and receive phone calls over a Wi-Fi connection. It is simple to use with no seperate application or log-in required.

- Initially when the phone is switched ON, Wi-Fi calling has to be updated with the emergency address and other information, and the same has to be saved.
- To enable WI-Fi calling, initially Wi-Fi should be enabled or else a messaged pops-up to enable Wi-Fi.
- If Wi-Fi setup is not completed, a message is displayed as WI-Fi Calling Activation; Setup was not completed under My Notifications.
- If Wi-Fi setup is completed, the **Wi-Fi Calling** is activated and **VoWIFi** (Imm.) icon is displayed on the notification bar.
- 1. From App menu, tap on Settings (🔯).
- 2. Tap on More located under Wireless & networks settings.
- 3. Tap on Wi-Fi calling.
- Toggle the Wi-Fi calling button. When Wi-Fi calling is ON, your phone can route calls through W-Fi network or your carrier network, depending on the signal strength and your preferencess.

ANDROID BEAM

- 1. From App menu, tap on Settings (🔯).
- Tap on More located under Wireless & networks settings. Turn ON to beam app content to another NFC capable device by holding the devices close together.

BLUETOOTH TETHERING

When the Bluetooth Tethering is activated, you can share your phone's Internet connection with the other Bluetooth paired devices.

- 1. From App menu, tap on Settings (🔯).
- Select More located under Wireless & networks settings.
- 3. Tap on Tethering & Portable hotspot.
- 4. Enable Bluetooth Tethering.

VPN

- 1. From App menu, tap on Settings (🔯).
- 2. Select Wireless & Networks > More > VPN.
- 3. Tap on the icon (+) to add a new VPN profile.
- In Edit VPN profile screen, enter the Name, Type (select from the drop-down list) and the server address.
- 5. Enter Username and password.
- 6. Select Save.

CELLULAR NETWORKS

- From App menu, tap on Settings () > Wireless & networks settings > More.
 - Turn on Data Roaming to create a network connectivity when you are in a roaming network.
 - Turn on Enhanced 4G LTE services to use advanced communication services wherever it is available.
 - Access Point Names: Tap on Access Point Names (APN) to view the network access points.
 - Network operators: Tap on Network operator to view and modify your network operator from the list of available networks.

NETWORK SETTINGS RESET

- 1. From App screen, select Settings (🔯).
- Select Wireless & Networks > More > Network settings reset.
- 3. Select **RESET SETTINGS**. This will reset all the network settings including Wi-Fi, Cellular data, Bluetooth and NFC.

MANAGING DEVICE SETTINGS

DISPLAY

- From App menu, tap on Settings ([™]) > Device > Display ([™]).
- **2.** Set one of the following options to configure your phone's display:
 - Brightness level:
 - Adaptive Brightness: Set the brightness of the phone display. This also optimizes the battery power consumed.
 - Show network operator: If enabled, shows network name on the status bar.
 - **Wallpaper:** Set the wallpaper for your home screen. You can select from one of the following wallpaper collections:
 - Live Wallpapers: includes photos which are available online.
 - **Photos:** includes photos and screenshots taken using the phone's camera.
 - **Wallpapers:** includes images that are pre-loaded with the phone.
 - **Sleep:** Set the sleep time so that the screen brightness is turned down after specified time of phone inactivity. This setting also optimizes the battery power.
 - Screen saver: You can set any of the applications as a screen saver.
 - **Ambient Display:** If enabled, the screen display will be active when you receive a notification.
 - Font size: Set the font size of the text displayed in the screen.
 - **Display size:** You can make the items on your screen smaller or larger. Some apps on your screen might change position.
 - One handed operation: If enabled, you can use one hand to dial a number or unlock the device.
 - When device is rotated: You can either rotate the contents of the screen or stay in current orientation.
 - **Cast:** You can cast your screen from your device. Connect your device to the same Wi-Fi network as your Miracast[™] or TV. Tap on **Option** () > check the box next to **Enable wireless display**.

NOTIFICATIONS

- From App menu, tap on Settings () > Device > Notifications ().
- 2. Tap on All apps drop-down list.
- 3. You can set the notification on the following rules:
 - All apps

- Blocked
- Shown silently
- No sensitive content on lock screen
- Never shown on lock screen
- Overrides Do Not Disturb

SOUND

- From App menu, tap on Settings ([™]₁) > Device > Sound ([™]).
- 2. Media volume: Adjust the volume to your desired setting.
- **3. Alarm volume:** Adjust the alarm volume to your desired setting.
- 4. Ring volume: Adjust the ring volume to your desired setting.
- 5. Also vibrate for calls: Enable this option to set the device on vibrate during calls.
- 6. Increase ringtone: Enable this option to raise the volume of the ringtone.
- 7. Hac mode: Enable this option to make your device hearing aid compatible.
- 8. FENS: Enable this option to reduce the noise cancellation.
- 9. Do not disturb:
 - Priority only allows:
 - Alarms: Enable alarms.
 - **Reminders:** Enable this option to set the reminders.
 - Events: Enable this option to pop-up th events.
 - Messages: You can set the priority for the messages based on From anyone, From contacts only, From starred contacts only and None.
 - Calls: You can set the priority for the calls based on From anyone, From contacts only, From starred contacts only, and None.
 - **Repeat callers:** Enabling this option allows a person to call for the second time within a 15 minute period.
 - Automatic rules: You can add a new rule for Event or Time.
 - Block visual disturbances:
 - Block when screen is on: Prevents notification from popping on the screen.
 - Block when screen is off: Prevents notifications from turning on the screen or pulsing the notification light.
- **10.Phone ringtone:** Select the desired ringtone from the list and tap on **OK** to set as the ringtone.
- **11.Default notification ringtone:** Select the desired notification ringtone from the list and tap on **OK** to set as the ringtone.

- **12.Default Alarm ringtone:** Select the desired alarm ringtone from the list and tap on **OK** to set as the ringtone.
- **13.**Emergency Broadcasts:
 - Emergency alert settings:
 - Show presidential alerts: Check this option to get an emergency alert system which allows the US president to address the country in the event of national emergency.
 - Show extreme threats: Check this option to get the extreme threat alerts. For example; tsunami, tornado, extreme wind, hurricane and typhoon warnings.
 - Show severe threats: Check this option to get the severe threat alerts. For example; storm surge, flash flood and dust storm warnings.
 - Show AMBER alerts: Check this option to get the child abduction emergency bulletins.
 - Turn on notifications: When checked, emergency alert broadcast are displayed.
 - Alert reminder: You can set the alert reminder for the following time frame: Once, Every 2 minutes, Every 15 minutes, and Off.
 - Vibrate: Check this message to set the device on vibrate during alert.
 - Speak alert message: Check this option to use text-to-speech to speak emergency alert messages.
 - ETWS settings: Check the option Show ETWS test broadcasts to display test broadcasts for earthquake and tsunami warning system.
 - Developer options: Check the option Show CMAS test broadcasts to display test broadcasts for commercial mobile alert system. Check the option Show opt-out dialog to show an opt-out dialog after displaying the first CMAS alert (other than Presidential alert).
- **14.Other sounds:** Turn **ON** the following options to access the sound:
 - Keypad sounds
 - Dialpad sounds
 - Screen locking sounds
 - Touch sounds
 - Vibrate on tap
- **15.Cast:** You can cast your screen from your device. Connect your device to the same Wi-Fi network as your Miracast[™] or TV. Tap on **Option** () > check the box next to **Enable wireless display**.

APPS

- From App screen, tap on Settings (◊) > Device > Apps ().
- 2. Select All apps drop-down list. You can select any of the following options:
 - All apps
 - Enabled
 - Disabled
- If you wish to Force Stop an application, open the Apps menu, select the application you wish to force stop and select Force Stop.

When you force stop an application, it may cause the application to mis-function in the future.

- 4. On the **Apps** screen, tap on **Options** (). The following options are displayed:
 - Show system
 - Reset app preferences
- 5. Tap the icon () on Apps screen. Configure apps window is displayed. The following options are displayed:
 - App permissions: The list of apps with the permission are displayed.
 - **Default:** The assigned default apps are displayed.
 - Advanced: Displays the list of Special access.

USB POWER SAVING

- From App screen, tap on Settings (⁽^Q) > Device > USB Power Saving (⁽)).
- 2. Automatic Power ON: If enabled, the device will be automatically powered ON when the USB is connected.
- 3. Automatic Power OFF:
 - Automatic Power OFF: If enabled, the device will be automatically powered OFF at the set time.
 - **Power OFF device at:** If you enable Automatic Power off, this option will be active. You can set the time for the device to be powered off.
 - Automatic Power OFF: If this is enabled, the device will be powered off at the set time.
 - On USB disconnect, Power OFF: You can set the time for the device to be powered off once the USB is disconnected.

STORAGE

- From App screen, tap on Settings () > Device > Storage ().
- 2. On **Internal shared storage**, the following options are displayed with memory used for each app:
 - Shows the used memory

- Apps
- Images
- Videos
- Audio
- System
- Other
- Cached data
- Explore
- 3. Tap on More () > Storage Cleanup. You can clean the following junk files:
 - Cache junk
 - Residual junk files
 - Obsolete apks Select the above files and tap on **CLEAN JUNK**.

BATTERY

- From App screen, tap on Settings () > Device > Battery ().
- 2. Set the **Battery saver ON** by selecting the option given to turn on automatically:
 - Never
 - at 5% battery
 - at 15% battery

Battery saver turns off automatically when your device is charging.

You can also view the battery usage data.

- 3. Enable Show battery percentage to view the battery level percentage on the status bar.
- Tap on Use since last full charge > Screen. The following options are displayed:
 - Adjust power use: You can adjust the screen brightness and screen timeout.
 - Use details: The details such as Time on and Computed power use are displayed.
- 5. On the **Battery** screen, tap on **Refresh** icon (C) to refresh the battery level percentage.
- On the Battery screen, tap on Option () > Battery optimization. From the drop-down list, you can select All apps or Not optimized apps.
- 7. On the Battery optimization screen, tap on
 Option (2) > Reset app preferences.

MEMORY

- From App screen, tap on Settings (\$\$\$\$) > Device > Memory (\$\$\$).
- Go to Memory and select the time from the dropdown list. You can view the application usage based on the set time frame.
- 3. Select Memory used by apps to check the

memory used for each application for the set time frame.

USERS

- From App screen, tap on Settings (2) > Device > Users (2).
- 2. Tap on You (owner). Change the Profile info and tap on OK.
- Tap on Add user (+). The device will recognize up to three users: You (owner of the device), New User and Guest.
- Tap on Guest > Settings (⁽) and enable Turn on phone calls.
- 5. Tap on Lock screen settings.
 - Add users: Turn on this option to add an user when the device is locked.
 - **Emergency information:** Tap on **Info** tab and provide the appropriate information of the primary user of this device:
 - Name
 - Address
 - Blood type
 - Allergies
 - Medications
 - Organ donor
 - Medical notes
- Tap on Contacts > Add contact (+). Choose a contact from the phonebook to set as a emergency contact.

TAP & PAY

- From App screen, tap on Settings () > Device > Tap & pay ().
- 2. Tap on Payment default and select Google Pay.
- 3. Tap on **Use default** and select either one of the options:
 - Except when another payment app is open
 - Always
- Tap on Option () > How it works to learn more about the feature's functionality.

GESTURES

- From Apps screen, tap on Settings () > Device > Gestures ().
- 2. Activating this gesture will allow you to quickly turn on the camera by pressing the power button twice. This gesture works from any screen.
- **3.** Activating this gesture will allow you to activate your flashlight (or torch) by a quick double-shake of the device.

LOCATION

You can enable and configure the Location settings.

- 1. From App screen, tap on Settings (🔯) > Personal.
- Select Location (). Enable and modify desired location settings.
- 3. Set the **Mode** to one of the following options:
 - **High accuracy:** uses AGPS, Wi-Fi, mobile networks and other sensors to get the highestaccuracy location for your device. It uses location help to estimate your location faster and more accurately.
 - **Battery saving:** allows your device to estimate your location using low battery-intensive location sources, such as Wi-Fi and mobile networks. It uses location help to estimate your location faster and more accurately.
 - **Device only:** allows your device to estimate your location using GPS only. It uses the satellite information to provide location information. This mode may use more battery power and take longer time to determine your location.

4. Tap on Location services.

- Accelerated Location: Tap on Agree to improve location performance and battery saving.
- Google Location History: Turn ON the location history:
 - **This device:** Turn on to view the last reported location date.
 - Other devices on this account: The other devices which are connected via Bluetooth are listed here and the date of the last location is also reported.
 - Tap on **Manage Timeline** to manage the time based on your location history.
- Google Location Sharing: On Location Sharing screen, tap on Share your real-time location button (
). The following options are displayed:
 - For 1 hour: You can increase or decrease the time to share your real-time location. Minimum time is 15 minutes and the maximum is three days.
 - Until you turn this off: If you enable this option, until you turn it **ON**, you cannot share your realtime location.
 - Select People: Turn ON this option to share your real-time location details to the selected people from your contacts.
 - Messaging: Turn ON this option to share your real-time location details. A link is created and

new message window is displayed. You can select the recipient and send the message.

- **More:** You can share your real-time location details through the following ways: Messaging, Bluetooth, Copy to clipboard, Save to Drive, Gmail, Facebook, Messenger and SMS.
- On Location Sharing screen, tap on More (1) and the following options are displayed: Location Settings, About and Help.
- 5. Check the option **Use assisted GPS** to use the server to assist GPS. Uncheck to reduce the network usage.
- 6. You can view the apps which have requested your location recently under **Recent location** requests.
- 7. On Location screen, tap on More () > Scanning. The following options are displayed:
 - Wi-Fi scanning: Turn ON this option to improve location services by allowing system apps and services to detect Wi-Fi networks at any time.
 - Bluetooth scanning: Turn ON this option to improve location services by allowing system apps and services to detect Bluetooth devices at any time.

SECURITY

You can activate and protect your phone from unauthorized access by configuring the security settings.

- From Notifications or App screen, tap on Settings
 (◊) > Personal > Security (।).
- 2. Under **Device security**, tap on **Screen lock** and select one of the following options to configure the phone:
 - None: Disables the phone lock.
 - Swipe: When the phone is locked, swipe the screen upwards to unlock it.
 - **Pattern:** You can unlock the device using the pattern.
 - **PIN:** When enabled, enter your own PIN value. When the phone is locked, unlock it using the PIN.
 - **Password:** When enabled, enter your own password. When the phone is locked, unlock it using the password.

When the phone is locked, you can answer an incoming call, without unlocking the phone.

Tap on **Settings** (**\$**) and the following options are displayed:

- **Make pattern visible:** You can toggle this option to make the pattern visible.
- Automatically lock: When the security is set to pattern/PIN/password, you can set any of

- the following time frames to lock the device automatically: Immediately, 5 seconds, 15 seconds, 30 seconds, 1 minute, 2 minutes, 5 minutes, 10 minutes, and 30 minutes.
- Power button instantly locks: Power button instantly locks when this option is selected.
- Lock screen message: You can enter the message and the same is displayed on the screen when the phone is locked.
- Fingerprint: User can set Fingerprint to secure the device.
- **Smart Lock:** Keep your device unlocked in the following scenarios:
 - On-body detection
 - Trusted places
 - Trusted devices
 - Trusted face
 - Voice Match

To learn more about **Smart Lock**, from the **Smart Lock** screen, tap on the **Options (**) > How it works.

Tap on **Help** and the Google support window is displayed. You can check for the required information.

- **1. Encryption:** By default, the phone is already encrypted.
- 2. SIM card lock: Select Set up SIM card lock to view the SIM settings.
 - Lock SIM card: You can set required PIN to use the phone.
 - Change SIM PIN: You can change the SIM PIN.
- Enable Make password visible option to view the password characters.
- 4. Device administration:
 - **Device administrators:** You can view or deactivate the device administrator.
 - **Unknown sources:** When enabled, it allows installing apps from unknown sources.
- 5. Credential storage:
 - Storage type: Displays the storage type.
 - **Trusted credentials:** You can view and verify the system and user certificates.
 - **User credentials:** You can view and modify stored credentials.
 - Install from SD card: You can view and install new user certificates from SD card.
 - Clear credentials: You can remove all certificates.
- 6. Advanced:
 - **Trust agents:** To use this option, a screen lock should be set.
 - Screen pinning: Turn on to use screen pinning to keep the current screen in view until you unpin.

• Apps with usage access: Select the app and select center key to enable/disable the Permit usage access.

ACCESSORIES

- 2. Tap on CSM Settings.
- 3. Turn on CSM settings to select any application to get CSM events.
- 4. You can also register CSM application.

PROGRAMMABLE KEYS

You can assign any application to the programmable key.

- From Notifications or App screen, tap on Settings (
 (
 (
) > Personal > Programmable keys (
).
- There are three programmable keys on your XP8 and you are able to change the functionality of these buttons at any time. These are the PTT key on the left hand side of the device, and on the right hand side is the YELLOW programmable key and the ALARM (red) programmable key.
- To program a new function for any or all of these buttons, go to Settings > Personal > Programmable Keys. Highlight the appropriate key you would like to program, and from the next screen simply select the application you would like to run when that button is pushed.

ACCOUNTS

- 2. Tap on Add account (+).
- 3. You can add different accounts to your account.
- 4. Tap on **Option (**) and check **Auto-sync data** to sync the data automatically.

GOOGLE

- From Notification or App screen, tap on Settings
 (
 (
 () > Personal > Google (
 G).
- Under My Account, the following options are displayed:
 - **Sign-in & security:** You can sign-in to your Google account and perform security check.
 - **Personal info & privacy:** Your personal information such as **Name, Photo, Email,** and **Phone number** are displayed. You can do the privacy check.

- Account preferences:
 - Payments: You can review your purchase history and the payment methods used are stored in your account in Google payments center.
 - Subscription: Manage subscriptions you pay for or access through Google.
 - Other preferences: You can set the Language. You can view the Google Drive storage usage. You can also delete individual Google services like Gmail from your account in Delete Google services.
- 3. You can view different services under Services.
- 4. Tap on **Option (**) and the following options are displayed:
 - Clear app data
 - Usage & diagnostics
 - Open source licenses
 - Show debug items
 - Help & feedback

LANGUAGES & INPUT

You can set the phone's language to any of the languages displayed in the language list.

- 2. Tap on Languages and select any language from the list as your preferred language.
 - **Default language:** English is set as the default language. This can be changed by you if you prefer to have a different default language.
 - Add a language: The following languages can be set as a Suggested language:
 - English (India)
 - English (XA)
 - Español (Estados Unidos)
 - Français (France)
 - Chinese -Simple
 - Chinese -Traditional

All the menu items and user feedback messages will be displayed in the set language.

- All languages: All the languages are listed. You can select any of the available languages and it will be added to the list.
- Search: Tap on Search icon (Q) to search a language.
- 3. Tap on Spell checker. Turn on the Spell checker.
 - Languages: Set English as System language or select any other language from the list.
 - Default spell checker: You can select either Indic English spell checker or Google spell checker for spell checking.

Tap on **Settings** (*****) and enable **Look up contact names** so that the **Spell checker** uses entries from your contact list.

- 4. Personal Dictionary: The default keyboard input language is set to English (US)/Latin Spanish. This cannot be modified. Tap on + to add a custom word in Type a word field and Shortcut also to the personal dictionary.
- 5. The following options are displayed under Keyboard & input methods.
 - Virtual keyboard:
 - Google keyboard: You can use Google keyboard which is multilingual typing keyboard.
 - **Google voice typing:** You can use Google voice typing for entering the text instead of using the keyboard.
 - Manage keyboard: From this menu, you are able to enable and manage different keyboards available to you.
 - Physical keyboard:
 - Show virtual keyboard: Enable this option to keep it on screen while physical keyboard is active.
 - Keyboard shortcuts helper: Displays available shortcuts.
- 6. The following options are displayed under **Speech.**
 - Text-to-speech output: The Preferred engine is set to Google Text-to-speech engine. To change the Google Text-to-speech engine settings, tap on Settings (\$\$) provided next to the engine.
 - General:
 - Tap on **Speech rate** to set the speech input rate to a comfortable speed.
 - Tap on **Pitch** to set the pitch rate.
 - **Reset speech rate:** Reset the speed at which the text is spoken to normal.
 - **Reset speech pitch:** Reset the pitch at which the text is spoken to default.
 - Listen to an example: Play a short demonstration of speech synthesis.
 - **Default language status:** Displays the language set for speech output.
- 7. Under **Mouse/trackpad**, the following option is displayed:
 - Adjust the **Pointer speed** to your desired setting.

BACKUP & RESET

If you need to replace your device or erase its data, you can restore your data for any accounts that were previously backed up.

To backup your data,

- 1. From Notifications or App screen, tap on Settings (1) > Backup & reset (1).
- 2. Tap on Back up my data. Turn on Automatic **restore** to allow the reinstallation of an application, restoring of backed up settings and data.

Without SD card, the user is not able to create a back-up.

- 3. Tap on **Backup account**. You can set a backup account. Tap on Add account (+) to add a new account.
- 4. Turn on Automatic restore to allow for the reinstallation of an application, restore backed up settings and data.
- 5. Factory data reset: Tap on Factory data reset to erase all data from your phone's internal storage, including
 - Your Google account
 - System and app data and settings
 - Downloaded apps
 - Music
 - Photos
 - Other user data

You are currently signed into the following accounts:

- Personal:
 - Google account
 - Other Third party applications
- Tap on RESET PHONE to reset the device. A message is displayed; Erase all your personal information and downloaded apps? You can't undo this action.
- Tap on **ERASE EVERYTHING** to erase all the data.

PERFORMING FACTORY RESET

It is important to note that a factory reset will completely wipe your device clean by erasing all files and applications you have downloaded to your phone and reset the device to the original factory settings.

Since the release of Lollipop 5.1, android devices have a built-in security feature called Factory Reset Protection (FPR), and is automatically activated when you set up a Google Account on your device. You need to complete a factory reset, once your Sonim XP8 has been successful

reset, you will be required to log in to your Google Account associated with your device. If you have multiple Google Accounts associated with this device, use any of one these accounts to log in and access your Google Account. This is done for your protection in the event your device is lost or stolen. If an attempt to reset your Sonim XP8 in another manner, you will still be required to log in using the Google username and password associated with your device. For this reason, we highly recommend you have ready access to your Google Account username and password.

To complete a factory reset, you will need to know your Google Username and password once the reset is completed. If you do not remember your Google username and/or password, you can reset your password by going to www.google.com. This process may take up to 24 hours for the password reset to sync with the devices associated to your account. One other option would be to simply remove the Google account prior to resetting the device.

If your Sonim XP8 has already been reset, but you don't remember your Google username and/or password, your device will not be able to be used. In order to restore your device so you can begin using it again, please do one of the following:

- Identify the Google account associated with your device and reset your password at <u>www.google.</u> com. This process may take up to 24 hours for the password reset to sync with the devices associated to your account.
- If you are unable to recall any of the Google accounts associated with your device, then send your device, along with proof of purchase, to the Sonim Customer Experience Center. The Sonim service team will reset your device to the original factory settings. There may be a fee for this service.

MANAGING SYSTEM SETTINGS

DATE & TIME

You can set and display the date and time on the phone. You can also select the display format.

- From App screen, tap on Settings () > System > Date & time ().
- 2. Select the following options to configure phone:
 - To synchronize the date and time with the network provided time, enable **Automatic date & time**.
 - To synchronize the time zone with the network provided time, enable **Automatic time zone**.
 - To set the date manually, select **Set date**. Scroll and select the date, month and year. Tap on **OK**.
 - To set the time manually, select **Set time**. Scroll and select the hour and minute. Tap on **OK**.
 - To set the time zone, select **Select time zone**. Scroll and select your time zone.
 - To set the clock to 24-hour format enable **Use** 24-hour format. By default, the phone is set to 12-hour format.

ACCESSIBILITY

You can make websites and applications more accessible to people with disabilities when they are using mobile phones and other devices.

- From App screen, tap on Settings () > System > Accessibility ().
- 2. Select Services.
 - SCOUT by AetherPal: Enable the privacy feature of Remote Management Service by moving the toggle to **ON**.
 - **Talkback:** When **Talkback** is enabled, it helps vision-impaired users interact with their devices. It uses spoken word, vibration and other audible feedback to let you know what is on your screen.
 - Select to Speak: When Select to Speak is on, you can tap specific items on your screen to hear them read aloud.
 - Switch Access: Turn on to let people with motor impairments control phones and tablets using one or more switches. Use switches to select items, scroll, enter text, and more.
- 3. Select System.
 - Captions: When Captions is ON, you can set the following options under Standard options:
 - Language
 - Text size
 - Caption style

- Magnification gesture: You can set to ON to perform these gestures on the device screen: Zoom, Drag and Pinch
- Font size: You can set the font size from smaller to bigger and see the preview of the same.
- **Display size:** You can set the items on your screen smaller or larger.
- Click after pointer stops moving: Turn on to set the delay before click.
- **High contrast text:** If this option is enabled, you can see the text changes into the contrast colors.
- **Power button ends call:** Turn on to enable the call ending using the power button.
- Press Home wake up: Turn on to make the home screen wake up on press.
- Auto-rotate screen: Turn on to set auto-rotate screen ON.
- **Speak passwords:** Turn on to unlock the device using the spoken password.
- Large mouse pointer: Enable this option to set the large mouse pointer.
- Mono Audio: Enable Mono audio to combine the channels when playing audio.
- Accessibility shortcut: Turn on to quickly activate accessibility features.
- Text-to-speech output:
 - Preferred engine: The preferred engine is set.
 - General: You can adjust the Speech rate and Pitch. Reset the speech rate and speech pitch. You can demonstrate a speech synthesis. English is set as default language status.
- Touch & hold delay: You can set the delay time as Short, Medium, and Long.
- Gesture support: Turn on and waive your hand to accept or reject a call. Swipe down for bringing down notification bar and vice versa.
- 4. Select Display.
 - **Color inversion:** If this is enabled, displayed colors are inverted and may affect the performance.
 - Color correction: Turn on make the color correction.

PRINTING

- From App screen, tap on Settings ((∞) > System > Printing (→).
- 2. You can install a printer and print the desired photo or document.

ABOUT PHONE

- From App screen, tap on Settings (⁽ ⁽ ⁽) > System > About phone (⁽ ⁽)).
- 2. Go to **Software Update** and **Check for Updates**. If there are any updates, the updates will start.
- **3.** The following information is displayed:
 - Software Update
 - Status
 - Legal Information
 - Model
 - Processor info
 - Android version
 - Android security patch level
 - Baseband version
 - Kernel version
 - Build number

MANAGING CONTACTS

You can use the phonebook to maintain phone numbers of your contacts. This feature enables you to add, dial phone numbers and send SMS and MMS

messages.

To access the contacts, from **Apps** screen, select **Contacts** (**Contacts**). The contacts saved in the phonebook are displayed.

ADDING A NEW CONTACT FOR THE FIRST TIME

After inserting the SIM, when you switch **ON** the device for the first time, the following contacts are available:

- Customer Service Number
- Distress Number

Add New contact:

- Tap on Set up my profile on Contact display window. Add the device owner's profile details. Enter all the details and tap on the tick mark (/). It is displayed as ME.
- Tap on Add New Contact (<). Enter all the details and tap on the tick mark (<).

ADDING A NEW CONTACT

- 1. From App menu, tap on Contacts (🕒).
- To add a new contact, tap on Phone (\$\screwtleq\$) on the home screen, tap on Dial pad (\$\overline\$) and dial the desired number.
- Tap on Create new contact (⁺²) and Add to a contact screen is displayed. Enter all the details and tap on tick mark (✓). The contact is added to the phonebook.

VIEWING CONTACT DETAILS

- 1. From App screen, tap on Contacts (😂).
- 2. Tap on the desired contact to view the contact details.

EDITING CONTACT DETAILS

- From Home screen or App screen, tap on Contacts (2).
- 2. Scroll to the desired contact and tap on the contact to view details.

- 3. Tap on the Edit (∑) which is present on top right corner
- Edit the desired details. Tap on Tick mark (
) to save the details.

SENDING A MESSAGE FROM CONTACTS

You can send SMS and MMS messages to the contacts.

- 1. From App menu, tap on Contacts (😫).
- 2. Scroll to the desired contact and tap and open it.
- 3. Tap on Messages (📃).
- 4. The **Messages** screen is displayed. Enter the message and tap on **Add contact** (). Tap on the required contact.
- Tap on Attach () to attach any of the following:
 - Pictures
 - Capture picture
 - Videos
 - Capture video
 - Audio
 - Record audio
 - Slideshow
 - Insert contact info
 - Contact vCard
 - Import Template
- 6. Tap on SMS (>) to send the message.

	If you attach a media file or a contact to your SMS message it is converted to an MMS message automatically.
--	--

MENU OPTIONS

On the **Contacts** screen, tap on **Options** (**)** to view the menu options. Following are the menu options:

CONTACTS TO DISPLAY:

You can display the contacts in one of the following ways:

- All contacts: When this option is selected, all the contacts are displayed.
- **Phone:** Select **phone** from the list. The contacts which are stored in the Phone are displayed.
- **SIM Card:** By selecting SIM Card from the list, all of the contacts saved on the SIM card will be displayed in your contacts.
- **Google:** The contact which are synced with your gmail ID are displayed.
- Customize: You can customize the contacts to be displayed.

IMPORT/EXPORT

IMPORT FROM .VCF FILE

- 1. From App screen, tap on Contacts (😩).
- 2. Select Option () > Import/export.
- 3. Selcet Import from .vcf file.
- 4. Tap on the option and you can view the different destinations to save the imported .vcf files.
- 5. Select the destination. The contact is imported to the list.



If the device has only one .vcf file, it is imported without any selection window.

IMPORT FROM SIM CARD

- 1. From App screen, tap on Contacts (😫).
- 2. Select Option (**E**) > Import/export.
- Select Import from SIM card. The list of contacts stored in your SIM card are displayed.
- 4. Tap on the contact to be moved to the phone.
- A confirmation message is displayed. Tap on tick mark () to confirm.

The contact is imported to the selected option.

EXPORT TO SIM CARD

- 1. From App screen, tap on Contacts (2).
- 2. Tap on **Options** (**B**) > **Import/export.**
- 3. Select Export to SIM card.
- 4. Tap on the contact to be exported from Phone to SIM card.
- A confirmation message is displayed. Tap on tick mark () to confirm.

The contact is exported to the SIM Card.

EXPORT TO .VCF FILE

- 1. From App screen, tap on Contacts (<a>_____).
- 2. Select Options () > Import/export.
- Select Export to .vcf file. Phonebook screen is displayed. Tap on the contact to select it.
- Tap on OK. A message is displayed for the location, where the vcf file to be saved.
- 5. Tap on Save.

The .vcf file is exported to the selected destination.

SHARE ALL CONTACTS

There are a number of ways to share your contacts:

- 1. From App screen, tap on Contacts (2).
- 2. Select Options () > Import/export.
- 3. Phonebook screen is displayed. Tap on the contact to select it.
- **4.** Tap on **OK**.
- 5. You can use one of the following options to share the required contact:
 - Gmail: You can share the contact via your Gmail account.
 - **Bluetooth:** Send the contact details to a Bluetooth device paired with your phone. Select the Bluetooth device to share the contact.
 - Android Beam: You can share the contact via Android Beam by selecting another device which is listed in your device.
 - Messaging: Send the contact details as a multimedia message to any mobile phone.
 - Save to Drive: You can share the contact and save it in the Drive in a selected folder which is synced with your PC.

Tap on **Save** to save the contact in the Drive.

BLOCKED NUMBER

You may block specific numbers from ringing your phone or sending your device text messages.

- 1. From App screen, tap on Contacts (2).
- 2. Tap on **Options** (**B**) > **Blocked numbers**.
- 3. Tap on ADD A NUMBER.
- 4. Enter the number to be blocked and tap on **Block**. The number is blocked and you do not receive any call or message from that number.

MANAGE ACCOUNTS

- **1.** From **App** screen, tap on **Contacts** (**2**).
- 2. Tap on **Options** (**1**) > **Manage accounts.**
- **3.** Tap on **Add account** (+) to add a new account.
- 4. Tap on **Options (]) Check Auto-sync data**.

SETTINGS

You can set the sort list to view the contacts and also the first or last name of the contact to be displayed first.

- 1. From App screen, tap on Contacts (2).
- 2. Select Options (■) > Settings. Set the following options:
 - Sort by: Sort the contact names by first name or last name.
 - Name format: Set the contact display name to first

name first or last name first.

- Default account for new contacts: You can select your phone or email and SIM1/SIM2 as a default account whenever a new contact is added.
- About Contacts: The following information is displayed:
 - Build version
 - Open source licenses
 - Privacy policy
 - Terms of service

MERGE CONTACTS

- 1. From App screen, tap on Contacts (2).
- Select Options (
) > Merge contacts to merge the duplicate contacts.

SEARCHING A CONTACT

- **1.** From **App** screen, tap on **Contacts** (**2**).
- 2. Tap Search (Q) and enter the first few letters/ numbers of the contact name/phone number to be searched.

All the contacts containing the searched text are displayed.

DELETING A CONTACT

- 1. From App screen, tap on Contacts (😫).
- 2. Scroll to the desired contact and long tap on the contact.
- Check the box next to the contact you are wanting to be deleted.
- 4. Select Options (**E**) > Delete.
- 5. Tap on **OK**. The contact is deleted.

SHARING A CONTACT

- 1. From the App screen, tap on Contacts (<a>C).
- 2. Scroll to the required contact and long tap on the contact.
- 3. Check the box next to the contact you are wanting to be shared.
- **4.** Tap on **Options** (**1**) > **Share**.
- 5. Share with options are displayed with different applications.

ADDING FAVORITES

- 1. From the App screen, tap on Contacts (🕒).
- 2. On the Favorites tab, tap on Add contact (<). You can add a new contact or select the contact from Frequently Contacted list as Favorite.

The selected contacts gets added as a favorite and is displayed under the favorite contacts tab.

SHARE FAVORITE CONTACTS

You can share the favorite contacts.

- 1. From the App screen, tap on Contacts (C).
- 2. Tap on Favorite tab (📩).
- **3.** Tap on **Options** (**a**) > **Import/export.**
- 4. Tap on Share favorite contacts.
- 5. You can share the favorite contact using following apps:
 - Gmail
 - Bluetooth
 - Messaging

ADDING GROUPS

- 1. From the App screen, tap on Contacts (🕒).
- 2. On Groups tab, tap on Add contact (😦).
- 3. You can add the contacts under different groups:
 - Coworkers
 - Family
 - Friends

MANAGING CALL SETTINGS

MAKING A CALL

From **Home** screen or **Apps** Menu, tap on the **Phone** (****).

The Phone screen with **Call history** (**()**), **Dial pad** (**)**, and **Call Options** (**)**, are displayed.

To dial a number use one of the following options:

- Call history: Tap on the call History icon (()). Tap on the Phone icon () beside the contact or tap on the contact, and tap on the number.
- **Dial pad:** Tap on the dial pad. The numeric touch keypad is displayed. Enter the phone number and tap the phone icon to make a call.

To dial an international number, prefix the phone number with the respective country code.

• Frequently called contacts/numbers: Tap the specific contact/number from the frequently called/ Received/Missed numbers list to make a call.

DIALING A NUMBER VIA CONTACT

- 1. From Home screen or App screen, tap on Contacts (2).
- 2. Scroll to the contact and tap on the contact. The contact details are displayed.
- **3.** Tap on the **phone** icon ($\mathbf{\zeta}$) and a call is initiated.

ADDING CONTACT FROM HOME SCREEN

- From Home screen or App screen, tap on the Phone (\$\screwtarrow\$). Enter the phone number of your new contact.
- 2. Select Add to contact (2)
- 3. Select Create new contact (🕍).
- In the Add new contact screen, add the name and other details for the contact.
- 5. Tap on Tick mark () to save the contact details.

VIEWING CALL HISTORY

- 1. From Home screen or Apps menu, select Phone (,).
- 2. Tap on Call History (🕓).
- **3.** Tap on **Option** (**:**) > **Call History**.
- 4. Tap on All to view all the incoming, outgoing, and missed calls.
- 5. Tap on **Missed** to view only the missed calls.

CALL HISTORY SCREEN

- 1. From Home screen or App screen, tap on Phone (,).
- Tap on Options () > Call History (). The following options are displayed:
 - ALL tab: The call log for today, yesterday and older period of time are displayed. The call log includes missed calls, received calls, and dialed calls.
 - **MISSED tab:** The missed call log for today, Yesterday, and older period of time are displyed.
 - Tap on **Options (**]). The following options are displayed:
 - Search call log: It helps to search the contact or MSSIDN easily.
 - Clear call history: Tap on Clear call history and select the required call log from the list. Selected call logs are marked with tick mark (
). Tap on CLEAR. A confirmation message is displayed. Tap on OK to clear the call log.

MANAGING CALL SETTINGS

You can change the incoming call ring tone, set phone to vibrate while ringing and also activate voicemail, and other settings in Call settings screen.

Your phone uses sounds and vibrations to communicate with you, including ringtones, notifications, alarms, and navigation feedback. You can customize any of these sounds, as well as controlling their volume and the volume for music, videos, games, and other media.

The following settings are displayed:

DISPLAY OPTIONS

- 1. From Home screen or App screen, tap on Phone (,).
- Tap on Options (
) > Settings > Display options.
 - Sort by: You can sort the contacts by First name or Last name.
 - Name format: You have two options to display the contact name:
 - First name first
 - Last name first

SOUNDS AND VIBRATION

- Phone Ringtone: To change the phone ringtone,
- From the Home screen Apps Menu, tap on Settings (
 (
 (
).
- Tap on Device settings > Sound (
) > Phone ringtone.
- 3. Select the required ringtone from the list and tap

on **OK**.

The ringtone is changed.

OR

- 1. From Home screen or Apps menu, select Phone (****).
- Tap on Options (
) > Settings > Sounds and vibration.
- 3. Tap on Phone ringtone.
- 4. Select the desired ringtone from the list and tap on **OK**.

The ringtone is changed.

- Also vibrate for calls: If this option is checked, device is set to vibrate mode when a call is received.
- **Dialpad tones:** Check this option to set the tone for the dialpad when numbers are dialed.
- **Dialpad tone length:** You can set the dialpad tone length to **Normal** or **Long**.
- Call end tone: Check this option to set a tone for call ending.

QUICK RESPONSES

The quick responses are the messages that can be used to reject the call with a message.

- 1. From Home screen or Apps menu, select Phone (,).
- 2. Tap on Options () > Settings > Quick responses.

The list of quick responses are displayed.

- **3.** Tap on the desired quick responses from the list to edit that particular message and tap on **OK** to save the message to the list.
- 4. While an incoming call arrives, swipe up to touch the message icon to open a list of quick responses or the option to write your own message. Touch one of the messages to send it to the caller immediately and the call gets disconnected.
- 5. Tap on Options () > Restore defaults.

SPEED DIAL SETTINGS

With this option, the user can assign a contact to each key present in the keypad (2 to 9). Long press the keypad to initiate a call to the assigned contact.

To set the speed dial,

- 1. From Home screen or Apps menu, select Phone (,).
- From Call History screen, tap on Options (
) > Settings > Speed dial settings.

- **3.** Assign a contact for each key present in the keypad (2 to 9). Key 1 is used for voicemail.
- 4. Long press a particular keypad to initiate a call to the assigned contact.
- 5. You can always replace the contact number for the assigned key number.

CALLING ACCOUNTS

- 1. From Home screen or Apps menu, select Phone (,).
- From Call History screen, tap on Options (
) > Settings > Calling accounts.

Settings:

- Tap on the Operator (if SIM card is inserted only) and the following options are displayed:
 - Voicemail
 - Fixed Dialing Numbers
 - IMS Settings
 - Call forwarding
 - Additional settings
 - Call barring
- All calling accounts: You can select from which account calls can be dialed.
- **Display duration:** If this option is checked, you can view the call duration in call history.
- Vibrating after connected: Check this option to vibrate the when the call is answered.
- **Turn on proximity sensor:** If this option is checked, during a call, the screen is turned off to save the power.

SIP SETTINGS

SIP accounts:

To add a SIP account and configure your incoming and outgoing preferences:

- 1. Tap on Calling accounts > SIP settings > SIP accounts.
- On SIP accounts screen, tap on Add SIP account (+) to configure a new SIP account.
- **3.** Enter the following details and tap on **Save** to save the account:
 - Username: Username to login to SIP account.
 - **Password:** Password to login to SIP account.
 - Server: SIP server details.
 - Optional Settings: Select to view/modify or hide optional details such as Authentication username, Display name, Outbound proxy address, Port number, Transport type and Send keep-alive options.

Use SIP Calling:

A dialog is open with the following options:

- For all calls: If this option is selected and when the phone is connected to Wi-Fi network or mobile Internet, each dialed call becomes an Internet call.
- **Only for SIP calls:** If this option is selected, only SIP call can be dialed.

Receiving Incoming Calls:

Enable **Receive incoming calls** to answer incoming Internet calls.

This might reduce your phone's battery life.

CALL SCREENING

- 1. From Home screen or Apps menu, select Phone (****).
- 2. From Call History screen, tap on Options (
 Settings > Call screening
- 3. Tap on Screening incoming calls.
 - Screening incoming calls: Check this option to enable screening of incoming calls.
 - Screening incoming call setting: You can set a rule by selecting any of the following options:
 - Allow only contacts
 - Block black list
 - Allow white list
- 4. Tap on Screening outgoing calls.
 - Screening outgoing calls: check this option to enable screening of outgoing calls. Only calls to contacts are allowed.
- 5. Tap on Manage list.
 - Manage black list: Add a contact number to be blocked as a black list
 - Manage white list: Add a contact number to be blocked as a white list.

ACCESSIBILITY

TTY MODE (USER DEBUG DEVICE ONLY)

If you enable TTY mode, hearing-impaired individuals can send and receive phone calls as text over the phone.

- 1. In the call settings screen, tap on **TTY mode** to view and modify TTY mode settings.
- 2. Set one of the following options:
 - **TTY Off:** disables TTY mode.
 - **TTY Full:** enables TTY mode for both incoming and outgoing calls.
 - TTY HCO: enables TTY mode only for incoming

calls.

• **TTY VCO:** enables TTY mode only for outgoing calls.

SENDING MESSAGES AND MAILS

SMS and MMS are convenient and inexpensive means of communication. You can send a text message to other people via SMS service. MMS allows you to send messages by including multimedia content such as pictures, audio files, video files, and so on.

You can use the Messaging in your phone to send an SMS and MMS message to other mobile phones or any other equipment that can receive SMS and MMS.

The MMS feature will be available only if subscribed from your network operator.

To access the message function, from **Home** screen or **App** screen, select **Messages** ().

SENDING SMS/MMS MESSAGE

You can send SMS and MMS messages to contacts in your phonebook and to new numbers that are not present in the phonebook.

- 1. To create a SMS message, from Home screen or App screen, tap on Messaging ().
- 2. Tap on New conversation ().
- 3. Enter the contact name or the phone number in **To** field. Enter the contact name of the phone number in the **TO** field. As you enter letters, matching contacts will display. Scroll to desired contact and select. Scroll down to select the desired contact.
- 4. Type an SMS message. When you add an attachment, the message gets automatically converted to a multimedia message. MMS charges are applied based on the operator.
- 5. You can add any multimedia attachment up to the size of <= 5 MB. To add an attachment, tap on Attach (+). Select the attachment type from the options in the next step.
- 6. Browse to a specific folder and select the multimedia file to be attached

ATTACHMENT TYPE	DESCRIPTION
Smileys	Attach a smiley from the available list in the Message compose screen.
Stickers	Attach a sticker from the available list in the Message compose screen.
Camera	Capture or attach the photos and videos from the list or gallery by tapping on the Gallery icon. Before accessing the Gallery, user needs to give access permissions to access the gallery.
Location	Attach your location details using the Location mode. User needs to give access permissions to access the gallery.
Audio	Attach an audio file by recording using the Touch & hold option. Also go to the specific audio file in the File manager and share the file using message option.
	To record the audio, user needs to give the access permissions.

MANAGING MESSAGE SETTINGS

You can customize the way you want to view and filter the messages. You can also set the default messaging application.

To view and modify the message settings,

- 1. To edit message settings, from Home screen or App screen, select Messaging ().
- 2. Tap on Options () > Settings.
- 3. View and edit the following settings:

SETTINGS	DESCRIPTION
Default message app	You can set the Messenger as a default message app.
Notifications	Enable to view Sound and Vibrate options.
Notification Sound	Select the ringtone from the list.

Hear outgoing message sounds	Enable to hear the sound when an outgoing message is sent.			
Vibrate	Enable vibrate alert for incoming messages.			
Your current country	You can select the country from the list or select Automatically detected option to set the current country automatically.			
ADVANCED				
Group messaging	Enable to check the status of sent SMS.			
Auto-download MMS	When enabled, the MMS will get downloaded automatically without user intervention.			
Auto-download MMS when roaming	When enabled, the MMS will get downloaded automatically without user intervention during roaming.			
Use simple characters	Convert special characters in your SMS messages.			
Get SMS delivery reports	You can find out when an SMS message is delivered.			
Wireless alerts	Displays active alerts in your area.			
SIM card messages	Manages the messages in the SIM card located under Text Messages.			
Phone number	Displays the phone number of your SIM card.			

DELETING MESSAGES

To delete the messages,

- From Home screen or App screen, tap on Messaging (
).
- 2. Long tap on the message and the message gets selected. Tap on **Delete** ().
- A confirmation message is displayed. Tap on Delete to delete the message. OR
- 4. Tap and open the message to be deleted.
- 5. Tap on Option () > Delete thread.
- 6. A confirmation messsage is displayed. Tap on **Delete** to delete the message thread.
- To delete a single message, select a particular message and tap on **Delete** (
).

SETTING UP GMAIL ACCOUNTS

You have to configure your e-mail account to access your e-mail box and e-mail services.

SENDING AN E-MAIL FROM POP3/IMAP ACCOUNT

- 1. Tap on new Email (💋).
- 2. Enter the mail recipient in **To** field and subject in the **Subject** line in the **Compose** screen.
- To add an attachment, tap Attachment (). The following are the options:
 - Attach file
 - Insert from Drive
- 4. To add a contact, tap on **Options** (**1**) and the following options are displayed:

OPTION	DESCRIPTION
Add from Contacts	You can select contacts to send an email.
Save Draft	Save composed mail as draft.
Discard	Delete the selected email.
Settings	Set the general settings.
Help & feedback	Guidelines to use Gmail.

 Enter the message and tap on Send (≥). The message is sent to the recipient.

READING GMAIL

- **1.** Select Gmail account and tap on the Gmail to retrieve.
- To manually retrieve a new mail from Gmail account, select Settings > Accounts > select a particular account, go to Option (■) and tap on Sync now icon (♥).
- **3.** Tap a message to read. The following options are available when a message is opened:
 - Reply
 - Reply All
 - Forward

LINC PTT SERVICES

Your Sonim XP8 device comes pre-loaded Linc PTT applications.

INITIAL LINC PTT SETUP

Please refer to the Linc PTT setup instructions provided with the phone or visit the Southern Linc website for additional instructions and videos at <u>www.southernlinc.</u> <u>com/LTE</u>.

LINC PTT

1. From the Home screen or App screen, select Linc PTT (



 Select Allow on the below screen to give Linc PTT to access photos, media, and files on your device.



3. The Linc PTT home screen is displayed.



- 4. On the Linc PTT screen, the following four tabs are displayed:
 - Talk Group Tab
 - Contacts Tab
 - History Tab
 - Dialpad
 - The top portion of the Linc PTT screen is called as Grey Bar, where the selected group/contact or dialing number details are displayed.

TALK GROUP TAB

The **Talk Group** tab is mainly used for Enterprise solutions.



- On Talk Group tab, tap on Options soft key (
 Descriptions soft key (
 Options soft key (
 <pr
- 2. You can change the group from the displayed list. You can select the **User Defined Group Lists**.
- 3. Select **Create new list of groups** to create a new list of groups. You can select up to ten groups.
- 4. Check the box next to the **Group** and tap on the group to select.
- 5. Tap on the **check mark** (**☑**) which is available on the top right corner of the screen.

6. A confirmation message screen **Save this group list** is displayed. Enter the **List name** and tap on **Save**.

The group list is added to the **User Defined Group List**.

- 7. On Talk Group tab, tap on Option soft key (
 Settings.
 - **PTT Services:** Turn **ON** the toggle button to enable PTT services.
 - Display Options:
 - **Display names:** You can view the contact names in the following ways: **First name first**, **Last name first**, and **Display names**.
 - Account: Displays the account details.
 - About:
 - About Linc PTT: Displays the PTT version.
 - End User License Agreement: Displays the TERMS OF USE and the license agreement.
 - Open source licenses: Displays the open source licenses about the third party software and the source software.
 - **Export logs:** Logs are exported to the Storage. You can get the logs emailed to your email ID.
 - Tone Settings:
 - **PTT alert tone repeat:** You can set the alert tone for the following time frame: **Once**, **Twice**, **3 times**, **4 times**, **5 times** and **Infinite**. Tap on **OK** to select the desired time frame.
- 8. On Talk Group tab, tap on Option soft key () > Enable Scanning/Disable Scanning. When you enable a particular group, you can receive the call from other available groups. Once you select Disable Scanning, you can receive a call from the group which is monitored.

CONTACTS TAB

The contacts are displayed according to the first name by default. They are displayed as digits or alphabets.



- On Contacts tab, tap on Option soft key (
 Settings.
- - First Name
 - Last Name
 - Display Name
 - Contact ID
 - Agency
 - Organization Name
 - Email Address
 - Phone Number
- On Contacts tab, tap on Option soft key () > MultiSelect Mode.
- 4. You can select the contacts by selecting the check box next to each contact.
- Tap on Option soft key () > Save to save the group.
- 6. Enter the Group Name and tap on Save.
- On Contact tab, tap on Option soft key () > Settings. Settings are application based and they are common for all the four tabs.

For more information, refer to the **Settings** described for **Talk Group** tab.

HISTORY TAB

The **History** tab displays the Missed sessions, Outgoing and Incoming sessions.



 On History tab, tap on Option soft key (
) > Missed Sessions.

The missed sessions are displayed.

Tap on **Option soft key (**) and the following options are displayed:

- All PTT sessions
- Outgoing sessions
- Incoming sessions
- Clear history
- Settings
- On History tab, tap on Option soft key () > Outgoing Sessions.

The outgoing sessions are displayed.

Tap on **Option soft key** (**)** and the following options are displayed:

- All PTT sessions
- Missed sessions
- Incoming sessions
- Clear history
- Settings
- On the History tab, tap on Option soft key (
) > Incoming Sessions.

The incoming sessions are displayed.

Tap on **Option soft key** (**1**) and the following options are displayed:

- All PTT sessions
- Missed sessions
- Outgoing sessions
- Clear history
- Settings

Settings are common for all the above options. Refer to the Settings described for **Talk Group** tab.

DIALPAD TAB

You can enter the number using the touchpad after dialing, press PTT button to place a call. Tap on phone key to send alert.



• Tap on **Option soft key (**) > **Settings**. Refer to **Talk Group** tab for Settings.

PTT CALL END

To end a PTT call, tap on **End soft key** () to send call back request. This functionality works on **Contacts** tab, **History** tab, and **Dialpad** tab. This functionality does not work on Talk Group (Enterprise).

CALL BACK REQUEST

You can request a call back to the contacts from **Contacts** tab, **History** tab and **Dialpad** tab.

LINC MESSAGES

You can send and receive the PTT messages using **Linc Msg** application.

1. From the App screen, tap on Linc Msg (🔁).



- 2. Tap on Allow to give Linc Msg to access photos, media, and files on your device.
 - You can also share your location. You can send quick messages if it is configured on your phone.
 - You can select the file or image from the Gallery, select music track or sound record, and take pictures using the phone camera.



 Tap on Message tab and the following screen is displayed. You can view the received messages.



- Tap on **New Message** icon () on **Linc Msg** home screen. You can select the contact from the list by selecting the check box next to each contact.
- Tap on the **Group** tab to select the group to send a new message.
- The contact is added to **To** field. Enter the message and tap on the **Send** icon (>>) to send the message.

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On the **Messages** tab, tap on **Option (**) and the following options are displayed:



- Search: You can search the contacts, groups and messages using Search icon (Q).
- Add Contact: Enter the details shown on the screen and select the check mark () on Add new contact screen. New contact is added.
- About: The options EULA, Open source licenses and About Messenger are displayed.
- Settings:
 - Enable **Read Receipts** to show when you have read a message.
 - Select Message Expiration. Turn ON the toggle button to apply an expiration to the direct message with a long press on the Send button.
 - Select **If not received message will expire** and you can set the time frame for the message expire. The following are the options available: 30 seconds, 1 minute, 2 minutes, 5 minutes, 10 minutes, and 30 minutes.
- 4. Select Contacts and Groups tab.



• Select People: You can search for a desired contact from the contact list.



• Select Groups: You can search for a desired group from the list.



Tap on **Option (**) on **People and Groups** screens. Tap on **Change group list**. Ths **Group list selection** screen is displayed. You can change the group list.

LINC MAP

1. From the App screen, tap on Linc Map (👩).



2. Tap on Allow to give Linc Map to access photos, media, and files on your device.



- 3. Tap on the Location () to know your exact location.
- 4. Tap on the **Search** (Q) to locate a desired location on the map.
- 5. Tap on Map Mode (1).Turn ON the Satellite to view the map in Satellite mode.
- 6. If you select any of the devices under **Layers**, the same devices can be located on the map.
- 7. Tap on Settings located at the bottom of the Map Mode screen.
 - Show Your Ghost Location: Check this option to know the last known location when an accurate location cannot be shared.
 - ESRI credits
 - Open source licenses
 - EULA
 - About Mapping

SONIM SCOUT

Sonim Scout is a solution that allows the user to register with Sonim and use a number of key enterprise features.

A Sonim Cloud account is required to fully utilize SCOUT capabilities. For more information, visit <u>http://www.sonimcloud.com</u>.

To acces Sonim Scout,

On the App screen, tap on Sonim Scout (

SETUP

Setup tab consists of the following features:

- SonimSetupWizard
- SafeGuard

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Ø	SafeGuard	

SUPPORT

Support tab consists of the following features:

- Chat
- Remote Support
- SonimCare
- Device Information
- Terms of Use
- Contact Sonim Support





UTILITIES

Utilities tab consists of the following features:

- Contact Transfer
- Sonim BLE Connect





CAMERA

The Sonim XP8 has a rear camera with 12MP fixed focus for taking pictures. The pictures are saved in Photos.

- 1. From App screen, tap on Camera ().
- 2. Select Camera mode to set the following modes:
 - Normal (): To shoot a picture in normal mode, tap on soft key to capture the picture. Use Volume Up and Down key or pinch with fingers to Zoom in and Zoom out.
 - Video (): Tap on Video button to enable the video mode and start the recording. You can pause the recording in the middle by using Pause soft key () symbol.
 - Tap on **Toggle** button () to toggle between camera and video mode.
- On the Camera screen, tap on Option () > Settings (). The following options are displayed:
 - General:
 - Store location: You can enable/disable this option to select the store the photos in a selected location.
 - Face Detection: You can enable/disable this option that detects human faces so that the camera can set the focus.
 - **Storage:** The photos are stored in the phone memory.
 - Record Date & Time: The date and time are displayed on the recorded video or the photos.
 - Still Camera:
 - Countdown timer: You can set the countdown timer for the following options: off, 2 seconds, 5 seconds, and 10 seconds.
 - **Continuous Shot:** You can enable/disable this option to set the camera on continuous shot.
 - Selfie Mirror: When this option is enabled, you can flip the selfie image.
 - Picture size: The following picture sizes are available. Select the desired size from the following options: 12M pixels, 8M pixels, 5M pixels, 3M pixels, 2M pixels, 1M pixels, VGA
 - Picture quality: The following options are displayed: Low, Standard and High
 - **Redeye Reduction:** Enable/diable this option to capture to have a red-eye effect in photography. Use this feature to reduce to potential appearance of the red-eye effect in color photographs.

- **Exposure:** The following options are displayed: -2, -1.5, -1, -0.5, 0, +0.5, +1, +1.5, +2
- White balance: This option will change the color balance in your pictures. The following options are displayed: Auto, Incandescent, Fluorescent, Daylight, and Cloudy
- Selfie Flash: You can enable/disable to get the flash when camera is in selfie mode.
- Shutter Sound: You can enable/disable this option.
- **ZSL:** You can enable/disable this option to continuously take the full sized photos.
- Video Camera:
 - Video quality: You can choose any of the following options to set the video quality: 4k UHD, HD 1080p, HD 720p, SD 480p, VGA, CIF, and QVGA
 - Video duration: You can set the during for the video capturing to 30 seconds (MMS), 10 minutes, 30 minutes, no limit
 - **Image Stabilization:** Enable/disable this option to stabilize the recorded image by varying the optical path to the sensor.
 - Noise Reduction: This option is used to reduce or get rid of noise in their digital images. The following are the options: Off, Fast, and High Quality
 - Video Encoder: A video encoder connects to an analog video camera via a coaxial cable and converts video signals into digital video streams that can be sent over a wireless IP-based network. The following formats are supported: H264 and H265.
 - Video Rotation: You can rotate the recorded video in the following angles: 0, 90, 180 and 270.
 - **Time lapse:** It is a video recording mode that captures video at a very low frame rate. Following are the options: **off, Seconds** 0.5, 1, 1.5, 2, 2.5, 3, 4, 5, 6, 10, 12, 15, 24. **Minutes** 0.5, 1, 1.5, 2, 2.5, 3, 4, 5, 6, 10, 12, 15, 24; **Hours** 0.5, 1, 1.5, 2, 2.5, 3, 4, 5, 6, 10, 12, 15, 24
 - Video high FrameRate: If the video quality option is set to 4k UHD, the video high framerate is enabled and you can select your desired available settings.
- System:
 - Restore defaults: The camera default settings are restored.
 - Version Info: The camera version details are displayed.

CALENDAR

The Calendar helps you to set appointments, schedule reminders and alerts and repeat them if required. You can also view your saved tasks on a daily or weekly basis.

To access calendar;

- 1. From App screen, tap on Calendar (<a>!).
- To change the calendar view, tap on Option menu
 and you can view the calendar in Day, 3
 Day, Week, and Month format.
- 3. Tap on Add (+) icon to add the following in your calendar:
 - **Goal:** You can choose a goal and the calendar schedules sessions for your goals.
 - **Reminder:** You can set a reminder for a call, email, text, check-in, or reservation.
 - Event: You can add an event in the calendar and tap on Save to save the event.
- Tap on Option (≡) > Settings to view the settings. The optionss are; Events from Gmail, Events, Reminders, Birthdays and Holidays which are synced with you Email account.
- 5. Tap on **Option** (**■**) > **Refresh** to sync the calendar.

CLOCK

You can view the time of major cities in different time zones using this function. You also have the option to use **Daylight Saving Time** (DST).

- 1. From App screen, tap on Clock (💙).
- 2. Tap on Clock (()).
- 3. Select **World clock** icon () located at the bottom of the screen. To view the list of cities and the current time, enter the first few letters to get the list of cities. Tap on the city name and the selected city and the current time is added to the Clock
 - The local time in the home city is displayed in the upper half of the screen.
 - To set the home city, select the desired city from the list. It is added to the selected cities list. The selected city is set as the home city.

ALARM

You can set an alarm for a particular time.

- 1. From App screen, tap on Clock ().
- 2. Tap on Alarm icon () on the top of the screen.
- 3. Tap on Add ()) to add a new alarm and tap on OK.
- 4. Set the following items: Check the box next to

Repeat to set the alarm on all the days in a week.

- Tap on **Default ringtone** and select the desired ringtone.
- You can enable the device to **Vibrate** when the alarm is set.
- You can name the Label.
- You can **Delete** the selected alarm.

The alarm will work even when the phone is set in silent mode.

TIMER

- 1. From App screen, tap on Clock (♥) > Timer (♥).
- 2. The following actions can be performed:
 - RESET, START, STOP, DELETE, ADD TIMER and LABEL

STOPWATCH

- From App screen, tap on Clock (♥) > Stopwatch (♥).
- 2. Select **START** and **STOP** to run the stopwatch.
- 3. Tap on **RESET** to reset the stopwatch time.
- 4. Tap on **SHARE** to share the HTML file via any of the media.
- 5. Tap on LAP to count the time duration for each lap.

CALCULATOR

The default calculator in this phone is designed to perform simple mathematical calculations.

- 1. From App screen, tap on Calculator (🕀).
- 2. Tap on the left arrow mark to go to the Advanced panel.
- 3. To enter the numbers, tap the numeric soft keys.
- **4.** To use mathematical operators, touch the respective operation soft keys on the keypad.
- **5.** After performing the calculations, tap = for the final result.

SOUND RECORDER

You can record voice memos using the sound recorder. To access the sound recorder,

From App screen, tap on Sound Recorder (🥯).

- To record an audio file, tap on **Record** ().
- To stop the recording, select Stop (
- To save the voice memo, tap on **Save**.
- To exit without saving, tap on **Discard**.
- To play the recorded file instantly, on the **Sound Recorder** home screen, tap on **Option** (i≡) and

the Recording list is opened. Tap on the desired recorder.

FILE MANAGER

You can view/edit/delete/share the files stored in the phone through File Manager.

- 1. From App screen, tap on File Manager (O).
- 2. On the File manager screen, tap on Option () to view the following Actions:
 - **Properties:** View the properties of the folder.
 - Refresh: Refresh the folder.
 - New folder: Create a new folder.
 - New file: Create a new file.
 - Select all: Selects all the folders.
 - **Deselect all:** Deselects the folder when they are selected.
 - Add to bookmarks: Bookmarks are added.
 - Copy selection here: You can copy the folder to same or different folder and the copied files/folders are saved.
 - Move selection here: You can move the folder to selected destination.
 - **Delete selection:** Selected folder is deleted and you cannot undo this action.
 - Set as home: You can set the selected folder as home folder.
 - Add shortcut: Shortcut is created for selected folder on the home screen.

SIM TOOLKIT

SIM Toolkit commonly known as STK is a standard of the GSM system which enables the SIM to initiate actions which can be used for various value added services.

It displays the Operator specific services.

To access the SIM Toolkit,

- From App screen, tap on SIM Toolkit (
).
- It displays the phone number.

DOWNLOADS

You can download and install/view your android applications/media files, when your phone is connected to the Internet through Wi-Fi or mobile data connection. You can also download files from Gmail or other sources.

- 1. To manage application downloads, tap on **Downloads** (2) on **App** screen.
- 2. Use the **Downloads** app to view, open, or delete the downloaded files.
- **3.** At the top of the screen, tap on the icon (\blacksquare) to

sort your downloads by name, by date modified, or by size.

FM RADIO

You can listen to the radio through FM radio. A wired headset should be connected to enabling FM radio.

- 1. From App screen, tap on FM Radio (6).
- 2. A message Please plug in a Headset to use FM
- 3. Radio is displayed. Connect a wired Headset with the side connector to enable FM Radio. FM radio icon (등) and headset icon () are displayed on the Notification bar.
 - Side Connector: Since the Sonim XP8 does not support a traditional earpiece jack, we use a side connector to plug-in the jack and listen to the FM radio over the headset.



- 4. Tap on **Option** (**b**) > **Scan** to scan all the stations. Available channels are displayed.
- 5. Tap on **Start Recording** to record the audio which is broadcasted on the radio to listen to the same later.
- 6. Tap on Stop Recording to stop the audio recording.
- Tap on Option () > Setting and the following options are displayed:
 - **Regional Band:** The regional band with frequency range is displayed.
 - Channel Spacing:
 - Lower Freq Limit (in Mhz)
 - Higher Freq Limit (in Mhz)
 - Audio Output Mode: Select any of the following
 - options as a output mode: Stereo or Mono
 - Alternate Frequency: Check this option to enable/

disable the auto selection of alternate frequency.

- **Record Duration:** You can set the time duration for recording in the following time frame:
 - 5 minutes
 - 15 minutes
 - 30 mniutes
 - Until stopped
- Revert to Factory Defaults: This option deletes all the settings including Presets. Select OK to confirm.
- 8. Tap on Sleep. You can turn off the radio after a selected time frame:
 - 15 minutes
 - 30 minutes
 - 45 minutes
 - 1 Hour
- 9. Tap on All Channels. The available channels/ stations are displayed with the station serial number. For example, first station in the list is displayed as **Station:1**.
 - Long tap on the desired station/channel and the following options are displayed:
 - Station #: Each station/channel is given a serial number in the list.
 - **Rename:** You can rename the station/channel name.
 - **Delete:** A confirmation message is displayed to delete the selected channel/station. Tap on **Delete** and the channel/station is deleted form the list.

REGULATORY INFORMATION- USA MARKET

RF EXPOSURE INFORMATION (SAR)

This device meets the government's requirements for exposure to radio waves.

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless device employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/ kg. *Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the poser required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

when tested for use at the ear is 1.37W/kg, and

when worn on the body, as described in this user guide, is 1.39 W/kg (Body-worn measurements differ among device models, depending upon available accessories and FCC requirements.), and

While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC: WYPPG4032.

For body worn operation, this device has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and be positioned a minimum of xxxcm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the device at the ear, position the handset a minimum of xxxcm from your body when the device is switched on.

FEDERAL COMMUNICATION COMMISSION INTERFERENCE STATEMENT

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC CAUTION

- Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- The country code selection is for non-US model only and is not available to all US model. Per FCC

regulation, all Wi-Fi product marketed in US must fixed to US operation channels only.

• Operations in the 5.15-5.25GHz band are restricted to indoor usage only.

INDUSTRY CANADA STATEMENT (IC: 8090A-PC4000)

This device complies with Industry Canada licenseexempt RSS standard(s). Operation is subject to the following two conditions:

- This device may not cause interference, and
- This device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

- This device complies with RSS-310 of Industry Canada. Operation is subject to the condition that this device does not cause harmful interference. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter, except tested built-in radios.
- The County Code Selection feature is disabled for products marketed in the US/ Canada.

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