

Linc MCPTT Dispatcher

Control dispatch services from your workstation.

Southern Linc customers can use Linc MCPTT Dispatcher to coordinate communications among personnel. With this tool, a dispatcher can assess and manage Group Calls, Private Calls, Call History and Recorded PTT calls. The dispatcher can be a member of up to 300 groups.

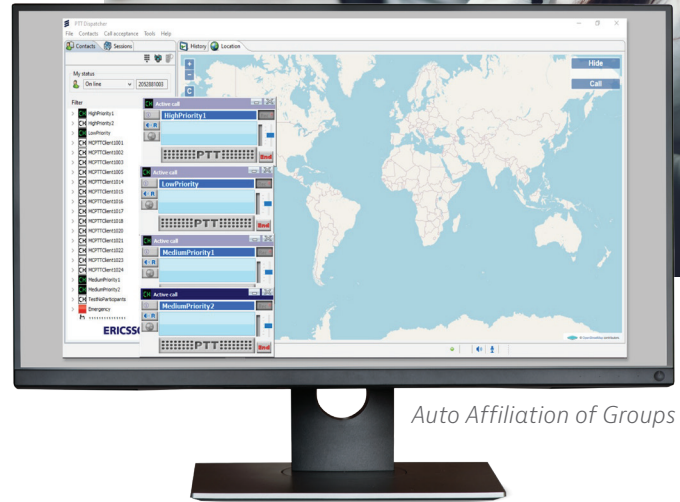
Call Management Tabs

The Linc MCPTT Dispatcher dashboard offers a convenient view of user and session details.

- **Contacts:** Active users in the group are shown in green, inactive users in gray
- **Sessions:** Connected groups (active calls) are displayed in the Sessions tab, disconnected groups (inactive calls) will not display in the list
- **History and Locations:** The dispatcher can view call history and location details

Group Call Features

Linc MCPTT Dispatcher lets dispatch professionals hear audio from multiple groups simultaneously. The user can control which ear receives audio by clicking the speaker icon in the left middle of the call box. After the call expires, the group stays in a connected state.



Auto Affiliation of Groups

Private Call Features

Linc MCPTT Dispatcher user can initiate a private One-to-One call by selecting the contact/user in the Contacts tab. Right click the > symbol, then click "Open call box" or double click on the selected contact. After the call expires, the call becomes inactive.

Adhoc Group Calls

Users can initiate Adhoc (or custom) Groups for one-time communication. Simply select the contacts/users in the adhoc window and click "Open." An Adhoc Call window opens. Click and hold the PTT button to initiate a call and talk. After the call expires, the call becomes inactive. Adhoc Calls may have up to 50 users at a time.

Personal Contacts and Groups

Linc MCPTT Dispatcher allows users to create up to 300 Personal Contacts. Personal Groups may include up to 50 users.

Contact a Southern Linc Rep to learn more.

Dialing and Alert Capability

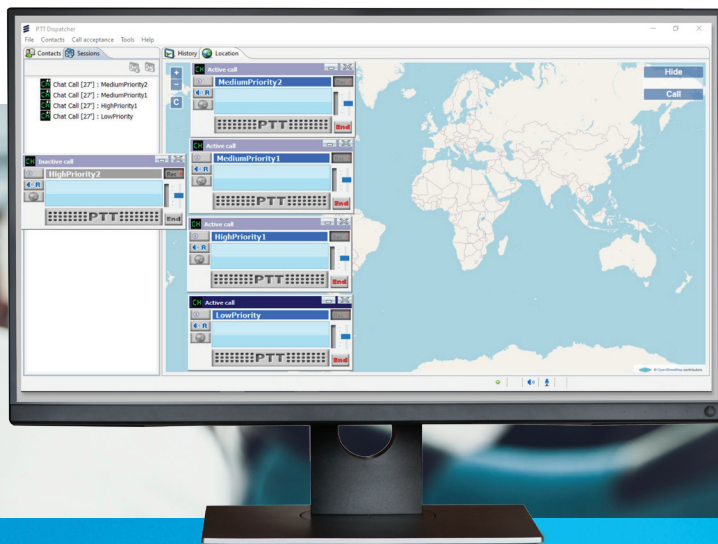
Dispatch professionals can directly dial users or send a Call Alert using the application's Dialpad or Callback icon.

Control Incoming Calls

Users may choose from Automatic or Manual acceptance of incoming calls to Linc MCPTT Dispatcher. If Call Acceptance is set to Manual, incoming calls will ask the user to accept/reject the call. If Call Acceptance is set to Automatic, the call will connect automatically without asking the user to accept or reject it.

A Do Not Disturb (DND) mode is also available. When status is set to DND, the dispatcher will not receive any private PTT calls, Adhoc Group Calls or Call Alerts, but he/she can initiate One-to-One Calls and Adhoc Group Calls and can receive/initiate Group Calls.

Connected Groups / Sessions Tab



Requirements

- Laptop/desktop
- Windows 10 operating System
- 64-bit operating system, x64-based processor
- Intel® Core™ Intel Core I5 (10500T) – 1.70Ghz
- 16.0 GM RAM
- 400 MB free space
- Windows Power Mode: "Best Performance"
- Sound card compliant with DirectX® 9.0c and Java Sound® (JRE1.6 upd 2)
- Input device
- Output device
- IP-based Connectivity

Most USB-connected headsets and microphones are compatible, such as Logitech H390 Wired Headset, Liangstar USM Computer Mic, Amazon Basics USB Gaming Mic.