

August 1, 2018

[Addressee]
[Company Name]
[Address 1]
[Address 2]
[City], [ST], [Zip]

Dear [Addressee],

Southern Linc is preparing for the launch of its new CriticalLinc™ mission critical LTE network. We are writing to advise that all services on your current Southern Linc bill will end as early as December 31, 2018, but you will be able to convert to our new network offering better reliability, better coverage and nationwide Push To Talk and data service as early as September 2018!

Now is the time to make plans to move to our new CriticalLinc network so you will not experience any service interruption. If you are not already working with a sales representative to transition your account, please contact our Customer Solutions team at 1-800-818-LINC (5462) as soon as possible so we can assist you in moving to mission critical services on the new network.

Our new 4G LTE Advanced network is far from a traditional LTE network. Known as CriticalLinc, this network provides highly reliable, highly secure wireless communications. CriticalLinc is designed to be available for your essential data and voice communications when you really need it. Our new super-rugged phones from Sonim carry a 3-year warranty and give you the option of using a standard phone or a smartphone on the CriticalLinc network. I invite you to learn more about our new mission critical network and services at southernlinc.com/LTE.

Thank you for your continued support of Southern Linc. We look forward to serving you on the new CriticalLinc network.

Sincerely,



Tami Maxwell Barron
President and CEO