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## Linc LTE Tip Sheet

### Software Update – Android Oreo

#### Learn:

##### Android O:

- fixes device and Linc PTT bugs
- is required for Ericsson Group Radio conversion
- is required for large group call feature (eMBMS)

#### Get:

*Note: Software update cannot be performed over Business Wi-Fi.*

##### For the Sonim XP8:

1. Connect to Wi-Fi
2. From the Phone's Settings Menu go to About Phone > Software Update.
3. Select Check for Updates and then select OK when the update is found.
4. Wait for the software download and software installation to complete.
5. Select Reboot, then OK to complete the update.
6. Select Ok to the Update Complete message once the phone powers up.
7. Verify the new software version by going to Settings > System About Phone > Build Number (8A.04-10.8.1.0-26.24.00).
8. Launch the Linc PTT applications and allow permissions and accept Terms of Use.

##### For the Sonim XP5S:

1. Connect to Wi-Fi
2. From the Phone's Settings Menu go to About Phone > Software Update.
3. Select Check for Updates
4. Select OK and wait for the software download to complete.
5. Select Install and wait for the software installation to complete.
6. Select Ok
7. Verify the new software version by going to Setting > System > About Phone Build Number (5SA.0.2-08-8.1.0-26.16.00)
8. Launch the Linc PTT applications and allow permissions and accept Terms of Use.

#### Support:

For more detailed information and instructions, visit the [Critical Linc Knowledge Center](#) or contact Customer Solutions at 1-800-406-0151.